

FOIR_038_022_Healthcare

Month of Receipt	Concern Detail
June	CP concerned about staff not recognising signs of sepsis and meeting patients healthcare needs.
June	CP concerned about the quality of care in relation to poor communication with families, deterioration in health, personal care and weight management.
June	CP concerned about the quality of care particularly skin integrity, discharge process and communication.
June	CP concerned about poor communication and information governance.
June	CP concerned about the quality of care including medicines management and poor communication.
June	CP concerned about the quality of care including skin integrity, effective communication and unprofessional behaviour.
June	CP requesting an investigation into the quality of care for oncology patients including poor record keeping of discussions at multi-disciplinary meetings.
June	CP concerned about effective communication, medical diagnosis and information governance.
June	CP concerned about infection prevention and control measures and the administration of the vaccine.
June	CP praised quality of care received however concerned around vaccine administration delays.
June	CP concerned about effective communication systems as families are unable to make contact with the hospital by phone.
June	CP concerned about the quality of care in relation to restrictions on visits.
June	Media article in relation to funding received from HSE for the replacement of ageing and sometimes failing equipment.
June	CP concerned about infection prevention and control measures in the Emergency Department particularly cleaning procedures.
June	[REDACTED]

June	CP concerned about infection prevention and control measures.
June	CP concerned about the quality of care including healthcare and access to appropriate antenatal care in Ireland.
July	CP concerned about infection, prevention and control measures.
July	CP concerned about the safeguarding of patients, the quality of care including personal care, discharge process and communication with family.
July	CP concerned about the quality of care including medicines management, communication and discharge from service.
July	CP concerned about the quality of care including medicine management, patients rights and staffing.
July	[REDACTED]
July	CP concerned about quality of care including healthcare and appropriate assessment of needs.
July	CP concerned about communication.
July	[REDACTED]
July	CP concerned about a historical deficit in the quality of care provided during labour.
July	CP concerned about poor infection prevention and control measures.
July	CP concerned about the delay in the arrival of the ambulance during an emergency situation.
July	CP concerned about infection prevention and control measures and discharge procedures.
July	CP concerned about the safeguarding of patients, the quality of care including personal care, infection prevention and control measures, discharge procedures, staffing and governance and management.
July	CP concerned about communication, patient's rights including dignity and respect and complaints handling.
July	CP concerned about unprofessional behaviour of staff, the quality of care including nutrition and hydration and information governance.
July	CP concerned about the implementation of HPSC guidance on visitation guidance.

July	CP concerned about the quality of care in the Emergency Department including no access to a bed, healthcare and care planning and dignity and respect.
July	CP concerned about governance and management, communication and quality of care including healthcare and dignity and respect.
July	CP concerned about the quality of care in the emergency department including care planning, nutrition and hydration and healthcare.
July	CP concerned about infection prevention and control measures and waiting room times.
July	Anonymous concerns in relation to infection prevention and control measures.
July	CP concerned about staffing, communication and the quality of care including personal care and nutrition and hydration.
July	CP complimentary of the service including quality of care provided to patients and staff professionalism.
July	CP concerned about staffing, governance and management and quality of care within radiology department.
August	[REDACTED]
August	CP concerned about the quality of care including care planning, discharge process, governance and management and communication.
August	CP concerned about the unprofessional behaviour of staff, admissions and quality of care in relation to healthcare.
August	Media articles in relation to admissions and staffing.
August	CP concerned about admissions to the hospital from ambulance services and clinical governance.
August	CP concerned about visiting, poor communication and quality of care including personal care.
August	CP concerned about the lack of GP services in a locality in Co. Westmeath.
August	CP concerned about poor communication, residents rights and quality of care including personal care, healthcare, and end of life care.
August	CP concerned about the unprofessional behaviour of staff and quality of care including access to healthcare.
August	[REDACTED]

August	CP concerned about infection prevention and control measures.
August	CP concerned about the quality of care in the emergency department and the GP liaison unit.
August	CP concerned about poor communication in the Emergency Department.
August	[REDACTED]
August	CP concerned about wait times in the emergency department, infection prevention and control measures, staffing and communication.
August	CP concerned about infection prevention and control measures in outpatients.
August	[REDACTED]
August	[REDACTED]
August	CP concerned about infection prevention and control measures, poor communication and quality of care including personal care.
August	CP concerned about patients rights and communication
August	[REDACTED]
September	CP concerned about patients rights, the quality of care and communication.
September	CP concerned about staffing and governance and management.
September	CP concerned about quality of care including personal care and healthcare, residents' rights, staffing and complaints' handling.
September	CP concerned about governance and management and quality of care including healthcare.
September	CP concerned about quality of care including personal care, nutrition and hydration, healthcare, discharge process and poor communication
September	CP concerned about the quality of care including healthcare.

September	CP concerned about quality of care including healthcare, nutrition and hydration, skin integrity and residents' rights.
September	CP concerned about the quality of care including personal care, nutrition and hydration, and healthcare, the discharge process, infection prevention and control measures, and the premises.
September	[REDACTED]
September	CP concerned about the lack of GP services in the community.
September	Media article highlighting concerns about risk management, staffing and governance and management.
September	CP concerned about infection prevention and control measures, quality of care including healthcare, staffing and governance and management.
September	CP concerned about quality of care including healthcare and poor communication.
September	Media article highlighting the high demand for emergency services that is putting a strain on the National Ambulance Service
September	CP concerned about the discharge process, the quality of care including personal care, health and safety, and communication.
September	CP concerned about the quality of care including healthcare and the discharge process.
September	[REDACTED]
September	[REDACTED]
September	Media article in relation to the management of retained organs of deceased babies during the pandemic.
September	CP concerned about poor communication.
September	[REDACTED]
September	CP concerned about the rights of patients, the quality of care including healthcare, communication, staffing and the unprofessional behaviour of staff.
September	Media article in relation to verdict of medical misadventure over baby's stillbirth.

October	CP concerned about the rights of patients, the quality of care including personal care, staffing, and governance and management.
October	[REDACTED]
October	CP concerned about information governance and complaints handling.
October	[REDACTED]
October	CP concerned about infection prevention and control measures.
October	CP concerned about rights, the quality of care including access to healthcare and waitlists, and communication.
October	CP concerned about the quality of care including healthcare and personal care and poor communication.
October	CP concerned about safeguarding, the quality of care including medication management, health and safety, staff training and development, and communication.
October	Media article in relation to staffing and poor governance and management.
October	[REDACTED]
October	[REDACTED]
October	CP concerned about the lack of visiting during the pandemic for elderly patients, patients' rights, the quality of care including end of life care, complaints handling and governance and management.
October	CP concerned about patients rights, governance and management and unprofessional behaviour of staff.
October	CP concerned about staffing and quality of care including healthcare.
October	Media article in relation to safeguarding, risk management and governance and management.
October	CP concerned about quality of care including personal care, residents' rights, risk management and communication.

October	CP concerned about the quality of care including personal care and nutrition and hydration.
October	CP concerned about the quality of care including care planning, healthcare and wait times, and complaints handling.
October	CP concerned about infection prevention and control measures.
October	CP concerned about the quality of care including healthcare, poor communication, complaints' handling and governance and management.
October	CP concerned about the quality of care including healthcare and assessment of patient in GP practice.
October	CP concerned about staffing and quality of care including medicines management, healthcare and personal care.
October	CP concerned about safeguarding and patient rights, the quality of care including healthcare, communication, governance and management, and information governance.
October	CP concerned about the quality of care including pain management in community GP practice.
October	[REDACTED]
October	Anonymous concerns in relation to health and safety and governance and management.
October	CP concerned about infection prevention and control measures and governance and management.
October	[REDACTED]
October	CP concerned about infection prevention and control measures
October	CP concerned about the safeguarding and rights of patients, the quality of care including personal care, care planning, healthcare and nutrition and hydration and governance and management.
October	CP concerned about the safeguarding of residents, the quality of care including discharge process, communication and complaints handling.
October	CP concerned about patients rights, safeguarding, the quality of care including care planning and communication.

November	CP concerned about the safeguarding and rights of patients', the quality of care including personal care and healthcare, and staffing.
November	CP concerned about safeguarding, the quality of care including healthcare and governance and management.
November	CP concerned about infection prevention and control measures, health and safety, staffing and governance and management.
November	CP complimentary about the quality of care.
November	[REDACTED]
November	CP concerned about the safeguarding and rights of patients, the quality of care including care planning, medication management and healthcare, the discharge process, communication, information governance and governance and management.
November	CP concerned about communication.
November	[REDACTED]
November	CP concerned about the safeguarding and rights of patients', infection prevention and control measures and governance and management
November	CP concerned about the safeguarding, general welfare and development and rights of patients, the quality of care including personal care, the discharge process, and poor communication.
November	[REDACTED]
November	[REDACTED]
November	[REDACTED]
November	CP concerned about visiting and communication.
November	[REDACTED]
November	[REDACTED]

November	Media article regarding safeguarding of patients.
November	CP concerned about patients' rights, quality of care including personal care and poor communication and governance and management.
November	CP concerned about residents rights and visiting.
November	CP concerned about quality of care including nutrition and healthcare and communication and complaint's handling.
November	CP concerned about patients rights, visiting and governance and management.
November	CP concerned about the safeguarding of patients, the quality of care including falls management, and healthcare, staffing, communication and governance and management.
December	CP concerned about the quality of care including healthcare, nutrition and medicines management, communication and governance and management.
December	[REDACTED]
December	[REDACTED]
December	CP concerned about the safeguarding and rights of patients, the quality of care including healthcare, communication and governance and management.
December	CP concerned about the safeguarding of children, infection prevention and control measures, communication and consent to treatment.
December	CP concerned about the safeguarding and rights of patients, the quality of care including personal care, falls management and healthcare, communication, complaints handling and governance and management.
December	[REDACTED]
December	CP concerned about infection prevention and control measures, communication and governance and management.
December	CP concerned about patients rights, the quality of care including healthcare and medicines management, staffing and poor communication.
December	Media article regarding complaints handling.

December	[REDACTED]
December	CP concerned about safeguarding and patient's rights and quality of care including healthcare.
December	CP concerned about the safeguarding and rights of patients and the discharge process.