

From: [REDACTED]
To: [Concerns](#)
Cc: [REDACTED]
Subject: Concerns around care at [REDACTED]
Date: [REDACTED]
Attachments: [REDACTED]

Good morning,

I am emailing on behalf of service user [REDACTED] to report to you concerns about their care and treatment at [REDACTED] Hospital [REDACTED]

I have attached the two letters of complaint that I have submitted to the [REDACTED] on [REDACTED] behalf which outline the concerns around treatment, dignity, communication & lack of person-centred care. In my professional opinion these concerns could also impact other service users with intellectual disabilities using this service.

If you require any further information please don't hesitate to contact me on my number below.

Kind Regards,

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

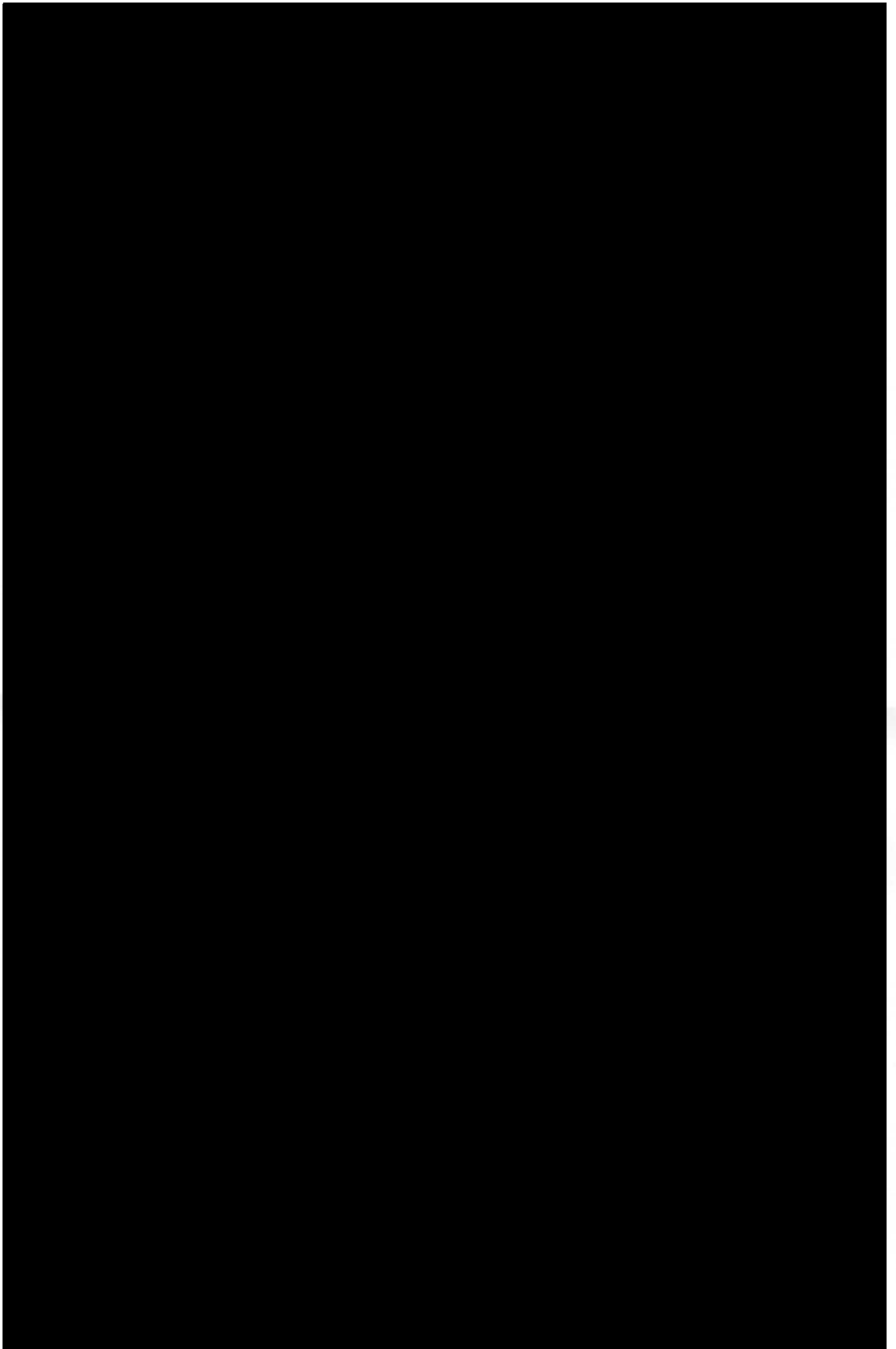
[REDACTED]

[REDACTED]

Phone: [REDACTED] Email: [REDACTED]

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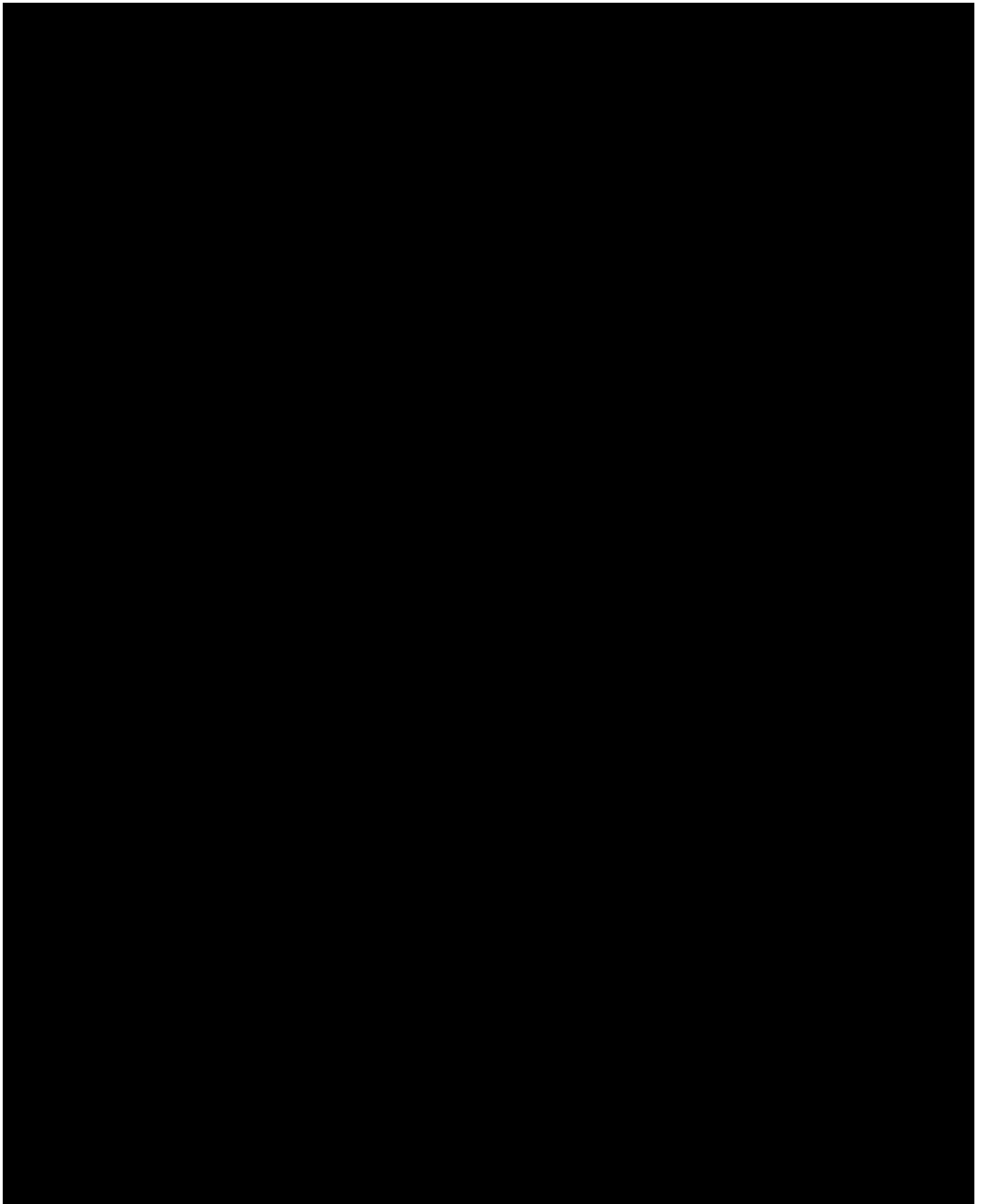
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