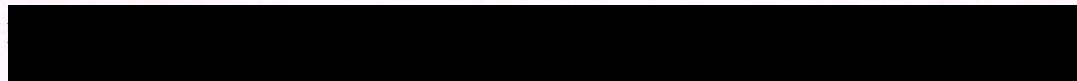
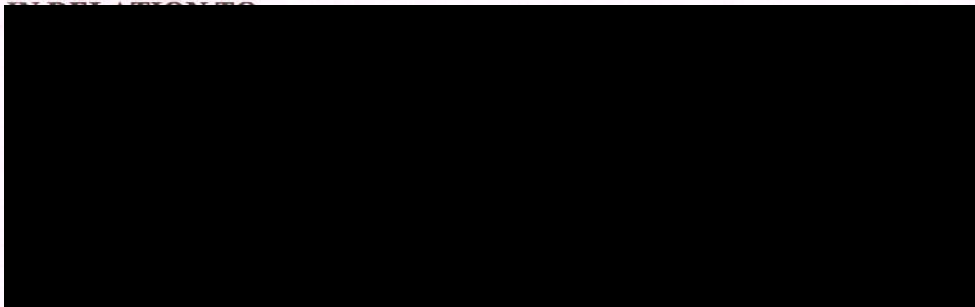
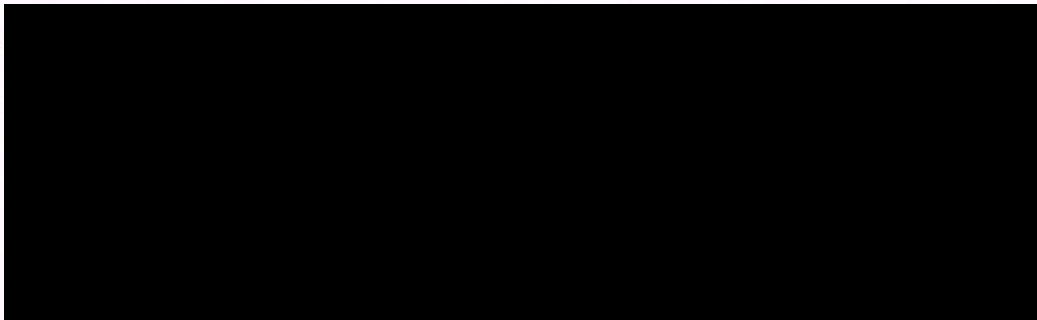


REQUEST TO HIQA



TO CONSIDER THE ATTACHED
FOR INVESTIGATION



To: The Complaints Manager,

Health Information and Quality Authority

George's Court,

George's Lane,

Smithfield,

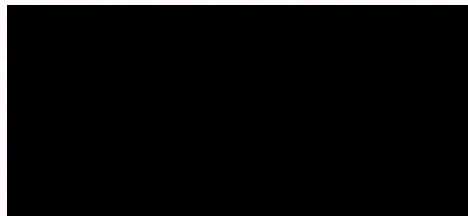
Dublin 7.

30/09/2021

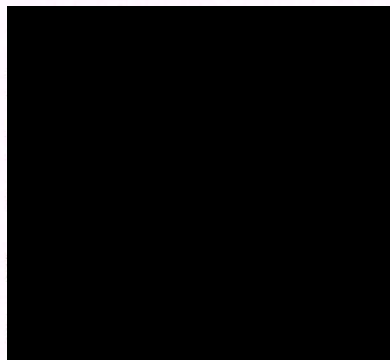
To Whom it May Concern,

I am aware that your complaints procedures do not allow for individual complaints and in this instance the matters referred to have been formally submitted to the Ombudsman's office . The reason for this letter to you is that I am hopeful that on your next inspection to [REDACTED] Nursing Home that your inspector can enquire as to how a resident of a nursing home can sustain serious injuries ,as outlined in the report to the Ombudsman , and that nobody , neither staff nor management , can give any explanation as to how , when and where in the Nursing Home these injuries were sustained.

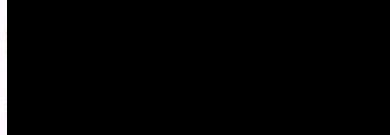
Name of Person Submitting this document



Submitting document on behalf of :



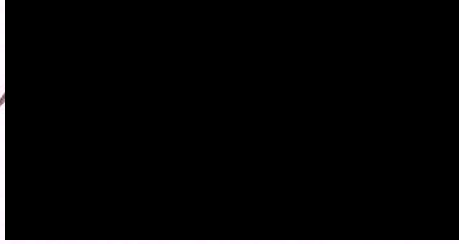
In relation to events at :



I have attached the Complaint submitted to the Ombudsman which contains all the relevant information. I can be contacted at any time by your office on this matter.

Thank you.

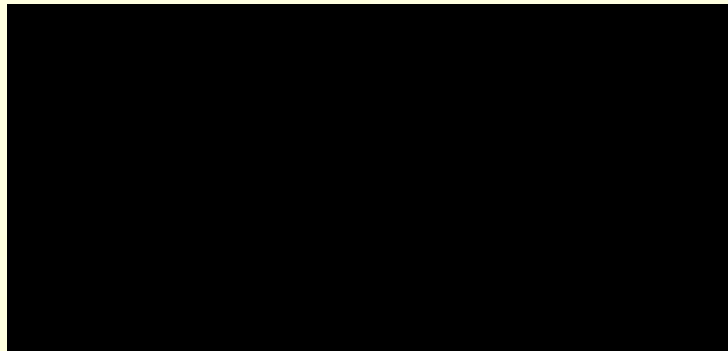
Yours sincerely,



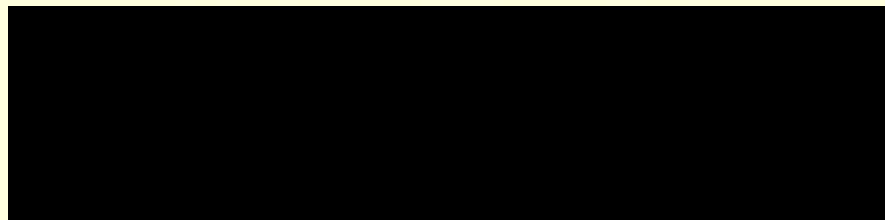
REQUEST TO THE OMBUDSMAN

TO CONSIDER THE ATTACHED
SUBMISSION

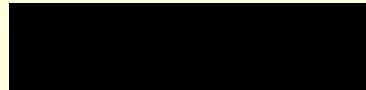
SUBMITTED BY :



SEEKING INFORMATION FROM :



DATE SUBMITTED TO OMBUDSMAN



To: The Office of the Ombudsman,

6 Earlsfort Terrace,

Dublin 2

D02W773

24/09/2021

To Whom it May Concern,

[Redacted]

Name of Person Submitting Application

[Redacted]

Submitting Application on behalf of :

[Redacted]

Requesting A Response from :

[Redacted]

[REDACTED]

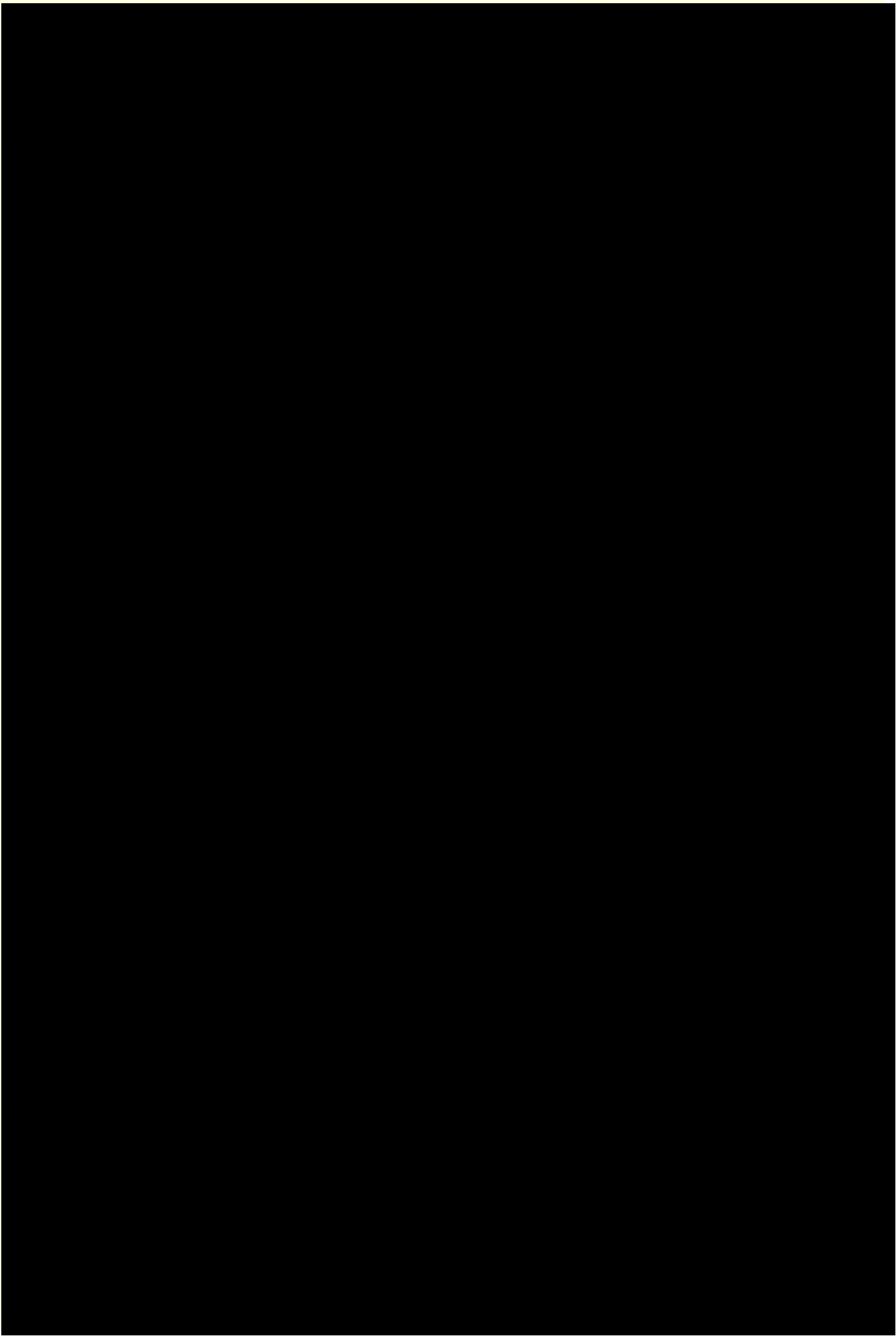
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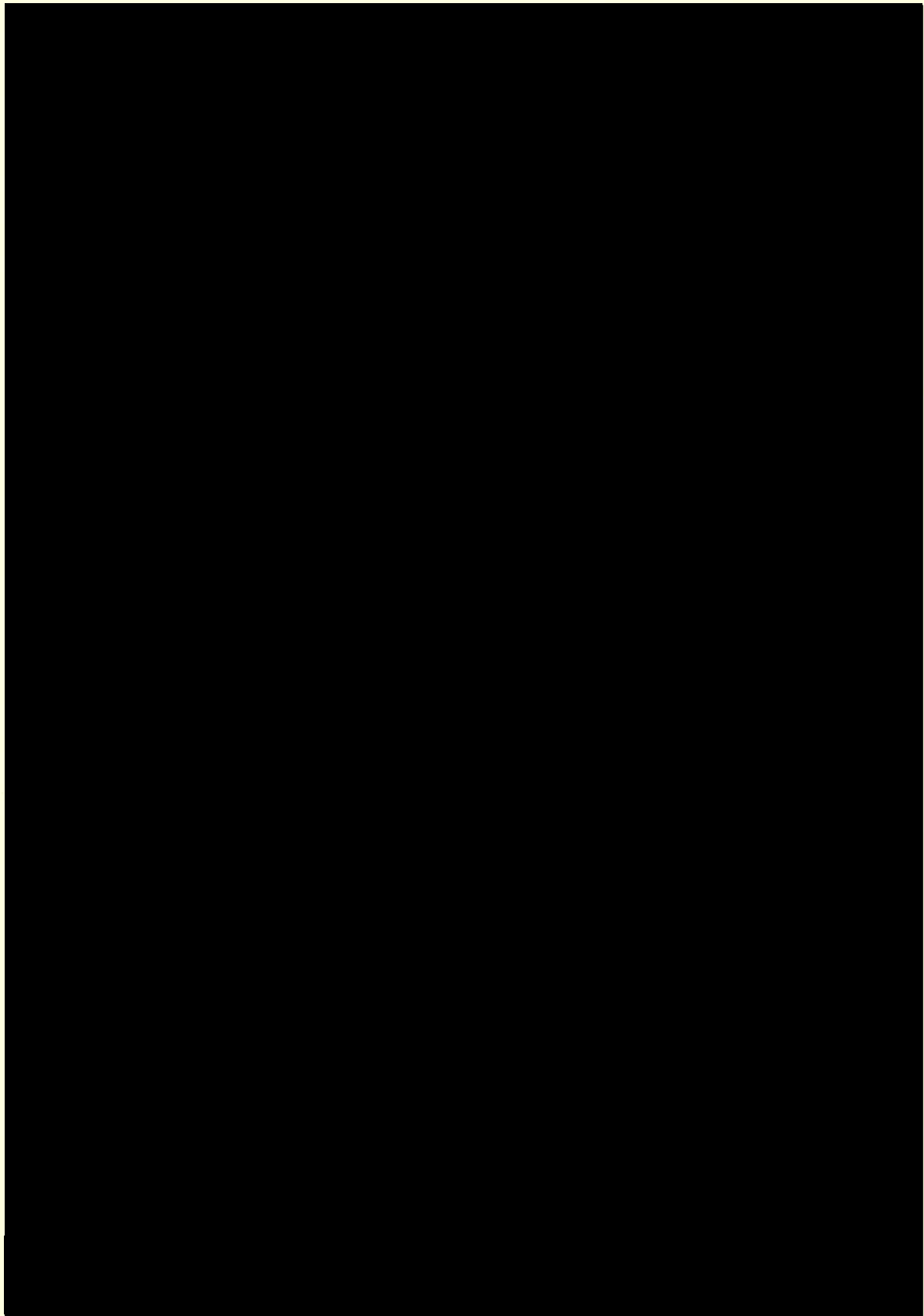
[REDACTED]

[REDACTED]

[REDACTED]

ti





[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

