

Lexicon for Social Care



The first of its kind

A live, ever-evolving resource available on www.hiqa.ie

Aims



Support people's understanding of key words and terms

It is crucial that people using social care services are aware of key phrases which are commonly used. The Lexicon will guide all those using, working or interested in social care to learn and better understand the language framework used within these settings.

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Standardise frequently used words and terms in social care

By standardising terms in social care, everyone will use the same words and terms within the sector. This will help to limit miscommunications and allow for more comprehensive collection of data for research and audit purposes.

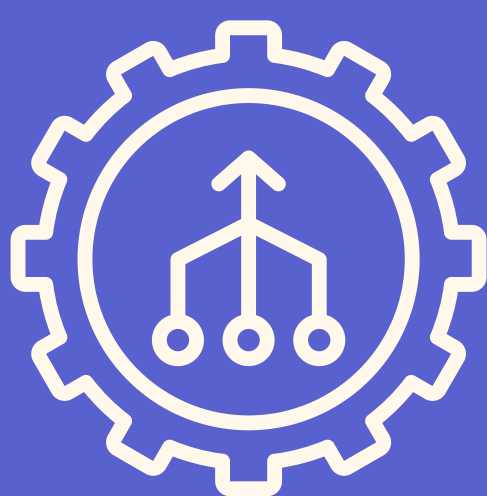
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Build confidence in applying terminology

Having universal and consistent terms will improve communication channels between those working in social care and those using a designated centre.

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Assist in streamlining documentation and reports

The Lexicon can assist providers of designated centres to compile records, such as incident or inspection reports, ensuring they are using the most appropriate terminology.

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Act as a guidance document

For education providers, academics, students and health and social care professionals, this resource can be utilised as a learning tool in an education or work setting. The Lexicon exists to guide and encourage open communication between those working in, learning about or involved with a social care service.

Development

This resource was developed with expert help from a focus group comprised of **people using services, academics, service providers, regulatory staff, advocacy groups** and those with experience in developing terminology resources.

View the Lexicon for Social Care at www.hiqa.ie

