

## **Amendment to the scope of the *National Standards for Safer Better Healthcare***

### **Public Consultation feedback form 1 March 2024**

The Health Information and Quality Authority (HIQA) is holding a six-week public consultation to give people an opportunity to provide feedback on the amendment to the scope of the *National Standards for Safer Better Healthcare* (NSSBH) to include private hospitals.

Your views are important to us. HIQA will carefully assess all feedback received and use it to help clarify the changes to scope, for research purposes, and to inform further reports and publications.

The final standards and a stakeholder involvement report (a summary of the consultation responses) will be published on HIQA's website once the standards have been approved.

Please note: the focus for this consultation is the amendment to the scope of the standards, which is set out in the Amendment. The scope has been amended to include private hospitals, in line with legislation (The Patient Safety (Notifiable Incidents and Open Disclosure) Act 2023).

**The closing date for the public consultation is 5pm on Friday, 12 April 2024.**

## How to provide feedback.

- If you are commenting in a personal capacity, there is no need to provide your name or any other personal information.
- If you are commenting on behalf of an organisation, please combine all feedback from your organisation into one submission form. In this case, we will request a name and contact number for a designated representative from your organisation in case we need to verify your feedback.
- If your feedback contains any commercially sensitive or confidential information, please highlight this at the time of submission, so it can be excluded from the summary of feedback that will be published by HIQA.
- When completing this form online, please ensure you scroll down the webpage and complete the form in full.
- Please do not paste other tables into the boxes already provided. Please type directly into the box as the box expands.
- Please spell out any abbreviations that you use.

**You can email or post a completed form to us.**

**You can also complete and submit your feedback on [www.hiqa.ie](http://www.hiqa.ie)**

## **Data protection and Freedom of Information**

HIQA will only collect personal information, such as the names of individuals who provided feedback or any other personal details during this consultation, for the purposes of verifying your feedback. No personal information will be included in the stakeholder consultation document that will be published by HIQA. All personal information will be deleted once no longer needed, in line with HIQA's record retention policy.

The feedback in your consultation form will be used to help inform the amendment to the scope of the standards, and in related publications and research. Any feedback you provide will be held securely and anonymised. If included in publications, it will be in an anonymised and summative manner.

To find out more about how HIQA uses personal information, please see our Privacy Notice available [here](#). If you have any concerns regarding your personal information, please contact HIQA's Data Protection Officer on [dpo@hiqa.ie](mailto:dpo@hiqa.ie)

Please note that HIQA is subject to the Freedom of Information (FOI) Act and the statutory Code of Practice in relation to FOI. If we receive a request under FOI for the submissions received under this consultation process, we will contact you and take full account of your views on the release of these records. However, we cannot give you an assurance that confidentiality can be maintained in all circumstances due to the requirements of the FOI Act.

**I agree to take part in the public consultation**

## 1. About you

### 1.1 Are you providing feedback as:

- an individual
- on behalf of an organisation

### 1.2. If answer is 'an individual'

Which of the following best represents you?

- a person who has used or is currently using healthcare services
- a family member of a person who has used or is currently using healthcare services
- a member of the public
- other (Please specify)

If selected 'other' above, please give details here:

### 1.3. If answer is 'an organisation'

Which of the following best represents you?

- public hospital
- private hospital
- community health service (public)
- community health service (private)
- general practice
- ambulance services
- private healthcare insurer
- other (Please specify)

If selected '**other**' above, please give details here:

**1.4 If answer is 'on behalf of an organisation', please give the name of the organisation:**

**For verification purposes, please provide your name and your role in the above organisation and your contact details:**

**2. Your feedback on the amendment to scope of the standards**

In this section, we would like to find out what you think of the proposed amendment to scope of the *National Standards for Safer Better Healthcare* to include private hospitals.

**2.1 Is the proposed scope of the standards clear?**

Yes

No

Unsure

Any additional comments:

**2.2 On commencement of the Patient Safety Act, the *National Standards for Safer Better Healthcare* will apply to private hospitals. Do you think there will be challenges implementing the standards in these new settings?**

Yes

No

Unsure

If yes, please describe:

**2.3 Is any additional information or guidance needed to support the implementation of these standards in private hospitals?**

Yes

No

Unsure

If yes, please specify type of guidance required and for what setting

**2.4 Are there any other comments or suggestions on the standards that you would like to make?**

## Thank you for taking the time to give us your views

Please return your form to us by email or post.

You can **download** a consultation feedback form at [www.hiqa.ie](http://www.hiqa.ie)

Then **email** the completed form to [standards@hiqa.ie](mailto:standards@hiqa.ie)

**OR**

Print the consultation feedback form and **post** the completed form to:

Health Information and Quality Authority  
Amendment to Scope of National Standards for Safer Better Healthcare  
Dublin Regional Office  
George's Court, George's Lane  
Smithfield, Dublin 7  
D07 E98Y

If you have any questions on this document, you can contact the HIQA Standards Team by

Emailing: [standards@hiqa.ie](mailto:standards@hiqa.ie)

**OR**

By phoning: **(01) 814 7400**

**Please ensure that you return your form to us either by email or post, to reach us by Friday 12 April 2024**