

An tÚdarás Um Fhaisnéis agus Cáilíocht Sláinte

Monitoring and Regulation of Healthcare Services

National procedures for clinical audit of radiological procedures involving medical exposure to ionising radiation

Updated 20 August 2024

Safer Better Care

About the Health Information and Quality Authority

The Health Information and Quality Authority (HIQA) is an independent statutory body established to promote safety and quality in the provision of health and social care services for the benefit of the health and welfare of the public.

Reporting to the Minister for Health and engaging with the Minister for Children, Equality, Disability, Integration and Youth, HIQA has responsibility for the following:

- Setting standards for health and social care services Developing person-centred standards and guidance, based on evidence and international best practice, for health and social care services in Ireland.
- **Regulating social care services** The Chief Inspector of Social Services within HIQA is responsible for registering and inspecting residential services for older people and people with a disability, and children's special care units.
- **Regulating health services** Regulating medical exposure to ionising radiation.
- Monitoring services Monitoring the safety and quality of permanent international protection accommodation service centres, health services and children's social services against the national standards. Where necessary, HIQA investigates serious concerns about the health and welfare of people who use health services and children's social services.
- Health technology assessment Evaluating the clinical and cost effectiveness of health programmes, policies, medicines, medical equipment, diagnostic and surgical techniques, health promotion and protection activities, and providing advice to enable the best use of resources and the best outcomes for people who use our health service.
- Health information Advising on the efficient and secure collection and sharing of health information, setting standards, evaluating information resources and publishing information on the delivery and performance of Ireland's health and social care services.
- National Care Experience Programme Carrying out national service-user experience surveys across a range of health and social care services, with the Department of Health and the HSE.

Visit <u>www.hiqa.ie</u> for more information.

Table of Contents

Table of Contents
Revision history4
1.0 Introduction
1.1. How the national procedures were developed
1.2. Purpose, scope and use of this document8
1.3. Who this document applies to9
1.4. Benefits of clinical audit11
2.0 Framework for clinical audit12
3.0 Practical implementation of clinical audit16
3.1. Clinical audit strategy17
3.2. The clinical audit cycle22
4.0 Conclusion27
References
Glossary of terms
List of appendices
Appendix 1 – Engagement with key affected parties and stakeholders
Appendix 2 – Framework for clinical audit: principles and essential criteria
Appendix 3 – Clinical audit strategy template
Appendix 4 – Clinical audit checklist
Appendix 5 – Sample audit report template40
Appendix 6 – Dental setting audit topics41
Appendix 7 – Radiology - diagnostic and interventional settings audit topics47
Appendix 8 – Nuclear Medicine - diagnostic and therapy settings audit topics
Appendix 9 – Radiotherapy setting audit topics
Appendix 10 – Frequently asked questions (FAQ)73

Revision history

Publication date	Title or version	Summary of changes
23 November	Version 1.0	
2023	Initial release of the National procedures for clinical audit of radiological procedures involving medical exposure to ionising radiation	
20 August 2024	Version 2.0 National procedures for clinical audit of radiological procedures involving medical exposure to ionising radiation	About the Health Information and Quality Authority updated. Appendix 10 with frequently asked questions (FAQ) added following webinar in Dec 2023. Minor typographical revisions and minor changes to wording in the document.

1.0 Introduction

Clinical audit is a quality improvement tool central to providing good care and service to patients and people who use the services.^{*} The purpose of clinical audit is to systematically review care and or services against agreed standards to ensure that the standards are being met. Where standards are not fully met the necessary actions should be taken. Clinical audit is an important tool to assure providers that their services are safe, reliable and of a high quality. Active participation in clinical audit is key to fostering a culture of regular quality assurance and continual improvement in services.^{1, 2}

Clinical audit is different from other improvement methods, such as research, regulatory audit or inspection,³ certification or accreditation.⁺ However, due to some similarities with other review systems and improvement methods, clinical audits should be developed in a way which minimises unnecessary overlap with other systems, and reduces duplication of efforts. Each audit is therefore designed for a specific purpose and differs in its scope, method, impact and use.

Clinical audit was introduced specifically for medical radiological procedures[‡] through the European Commission Medical Exposure Directive 97/43/Euratom and updated more recently through the European Commission Basic Safety Standards Directive (BSSD) 2013/59/Euratom.⁴ According to the BSSD article 58(e), carrying out clinical audit "in accordance with national procedures" is mandatory and a legal requirement within the European Union.

This national procedures document sets out the principles and essential criteria that undertakings must follow to ensure compliance with the requirements of European Union (Basic Safety Standards for Protection against Dangers Arising from Medical Exposure to Ionising Radiation) Regulations 2018 (S.I. No. 256 of 2018) and associated amendments.⁵ This document includes the details about the practical implementation of clinical audit and lists some topics that may be considered by undertakings.

^{*} In addition to patients, people who use the service include clients, comforters and carers. † The HSE's glossary of terms for clinical audit is available at

https://www.hse.ie/eng/about/who/nqpsd/ncca/nomenclature-a-glossary-of-terms-for-clinical-audit.pdf ‡ Radiological procedures refers to diagnostic radiology, nuclear medicine and radiotherapy.

This 2013 EU Council Directive defines clinical audit as:

"a systematic examination or review of medical radiological procedures which seeks to improve the quality and outcome of patient care through structured review, whereby medical radiological practices, procedures and results are examined against agreed standards for good medical radiological procedures, with modification of practices, where appropriate, and the application of new standards if necessary."

In October 2022, through S.I. 528 of 2022,⁶ an amendment to the European Union (Basic Safety Standards for Protection Against Dangers Arising from Medical Exposure to Ionising Radiation) Regulations 2018 (S.I. No. 256 of 2018) transferred responsibility for establishing 'national procedures' for clinical audit from the 'Minister' to the 'Authority' (HIQA). This legislation, and subsequent amendments, will be referred to as 'the regulations' from this point on in this document.

It is the responsibility of an undertaking to ensure that clinical audit is carried out in line with these national procedures.

When undertakings[§] are considering clinical audit, the definition of clinical audit included in the Patient Safety (Notifiable Incidents and Open Disclosure) Act 2023⁷ should be also considered. In the Act, clinical audit is defined as a clinically-led quality improvement process in healthcare:

(a) for the purpose of improving patient care and outcomes through systematic review of care against explicit specific clinical standards or clinical guidelines and taking action to improve care when clinical standards or clinical guidelines are not met, and

(b) which selects aspects of the structure, processes and outcomes of care for systematic evaluation against explicit specific clinical standards or clinical guidelines;...

[§] An undertaking is defined in the regulations as 'a person or body who, in the course of a trade, business or other undertaking (other than as an employee), carries out, or engages others to carry out, a medical radiological procedure or the practical aspects of a medical radiological procedure'.

1.1. How the national procedures were developed

To develop the national procedures in clinical audit, a scoping exercise was carried out to gather existing information on clinical audit available for professionals working in the area of medical ionising radiation. An extensive review of the existing scientific literature was also carried out.

Following this, a stakeholder^{**} engagement campaign was carried out with relevant stakeholders; details of the bodies included in this campaign are contained in <u>Appendix 1.</u> This engagement campaign initially included a scoping consultation with professional bodies and regulatory bodies. The information gathered from this scoping consultation and the literature was then collated, analysed and used to establish the draft national procedures.

A targeted focussed consultation was then carried out with stakeholders. Feedback from the targeted consultation was incorporated into a draft document which was available for a six week public consultation from 19 June to 31 July 2023. Feedback from the public consultation was then implemented and an updated literature search was conducted on 9 August 2023 before finalising the *National procedures for clinical audit of radiological procedures involving medical exposure to ionising radiation* (referred to in this document as the "national procedures").

HIQA will review and update these national procedures, as required and in line with best practice and legislative change.

1.2. Purpose, scope and use of this document

Purpose — the purpose of this document is to provide undertakings with the principles that need to be in place within the radiological service to ensure compliance with the regulations.

Scope — this document includes information on the essential criteria for clinical audit of medical radiological procedures (diagnostic radiology, including dental, nuclear medicine and radiotherapy), along with information on implementing clinical audit and examples for each type of setting.

Using this document — this document has been developed with hyperlinked sections to facilitate easy navigation. Clicking on each link (in blue underlined font) will bring you directly to the relevant part of the document.

The framework for clinical audit along with templates and checklists which undertakings may find useful are provided in the appendices:

^{**} A stakeholder is either an individual, group or organisation who can affect or is affected by a project, initiative, policy or organisation.

- <u>Appendix 2</u> Framework for clinical audit: principles and essential criteria
- <u>Appendix 3</u> Clinical audit strategy template
- <u>Appendix 4</u> Clinical audit checklist
- <u>Appendix 5</u> Sample audit report template.

Examples of clinical audit topics in each medical radiological setting are also included in the appendices:

- <u>Appendix 6</u> Dental setting
- <u>Appendix 7</u> Radiology diagnostic and interventional settings
- <u>Appendix 8</u> Nuclear Medicine diagnostic and therapy settings
- <u>Appendix 9</u> Radiotherapy setting.

1.3. Who this document applies to

Although ensuring the implementation of clinical audit of medical radiological procedures is the responsibility of undertakings, this document may apply to individual professionals involved in medical radiological procedures in both dental and medical settings. Those impacted by these national procedures include the medical and dental professions carrying out radiological procedures and people using these services.

This document can also be used by other bodies. These include scientific societies, professional bodies, regulators of professions and national health bodies, who play an important role in supporting clinical audit in public and private health and dental services provided nationally.

What does clinical audit mean for patients and people who use the service?

Patients and people who use the service can expect a service that:

- is focused on continually improving its safety and quality
- ensures the most appropriate procedures and treatments involving medical exposures are delivered safely to each person using the service.

What does clinical audit mean for staff?

Staff can expect that the service in which they work:

- helps them to understand the role of local clinical audit
- encourages them to actively participate in clinical audit and foster a culture of regular quality assurance and continual improvement
- encourages them to implement recommendations from clinical audit findings to improve quality and safety in the radiological services they provide.

What does clinical audit mean for professional bodies and societies?

Professional bodies and societies nationally and internationally can:

- play an important role in developing clinical audit templates and standards for medical radiological practices due to the knowledge and expertise of their members
- set out good practice especially in relation to the auditing of specific examinations and treatments, by providing guidance and recommendations for their members
- provide practical advice and support and promote collaboration and shared learning in relation to clinical audit of medical radiological practices
- facilitate education and training in clinical audit for their members.

What does clinical audit mean for undertakings?

Undertakings:

- must have a clinical audit strategy in place
- should use clinical audit to improve the quality and safety of patient care and radiological services
- should use the findings of clinical audit to provide assurances of the quality and safety of patient care and services they provide
- should make this document available to all staff involved in medical radiological procedures so that staff are aware of their role in relation to clinical audit.

1.4. Benefits of clinical audit

As illustrated in Figure 1, high-quality clinical audit can improve the quality of care, enhance the provision and organisation of services and promote the effective use of resources. It also provides learning opportunities for the team involved, the wider organisation and other service providers.⁸ Any gaps and deficiencies identified through clinical audit can subsequently be addressed through recommendations, which are actioned through a quality improvement plan.⁹

Clinical audit can also facilitate collaboration¹⁰ between professionals within a facility and with other services. It is a way for services to demonstrate a commitment to the quality and safety of the radiological services they provide.



Figure 1. Benefits of clinical audit

2.0 Framework for clinical audit

Undertakings must have a clinical audit strategy in place to ensure compliance with these national procedures. The framework for clinical audit details the principles and essential criteria that undertakings must consider when designing a clinical audit strategy. The principles and essential criteria have been established from engagement with affected parties and stakeholders. The nine principles that must be included in a clinical audit strategy are shown in Figure 2.

Figure 2. Principles for clinical audit



The extent to which an undertaking engages with or uses these principles depends on the size, scale and complexity of the organisation and this must be considered when designing a clinical audit strategy. Additionally, the degree to which undertakings apply these principles must be proportionate to the level of radiological risk within the service. For example, the clinical audit strategy for a large organisation such as a hospital may differ from that of smaller organisations such as a stand-alone dental facility. A larger organisation must also consider how the clinical audit strategy for medical radiological procedures relates to the organisation's overall clinical audit strategy.¹¹ For clinical audit to be meaningful, sustainable and achievable, it should be integrated into the service's overall audit programme to improve the quality of the service provided. Figure 3 shows the radiological service types using ionising radiation for medical radiological procedures and the level of radiological risk within these services. A template for a clinical audit strategy which can be used is included in <u>Appendix 3</u>. However, undertakings can develop a template appropriate to the level of complexity within the organisation and this should be available in one document.

Figure 3. Radiological service type, complexity and typical level of radiological risk



The framework for clinical audit in Table 1 details the **principles and essential criteria** that an undertaking must include in the clinical audit strategy to:

- support clinical audit within the areas conducting medical radiological procedures and
- ensure compliance with the regulations.

	Principle	Essential criteria
1	Assurance	An undertaking must be assured that <i>the national procedures</i> have been implemented and maintained in line with the level of radiological risk within its service.
2	Oversight	An undertaking must have a mechanism in place which identifies the oversight of clinical audit in the service.
		An undertaking must have an identified clinical audit strategy that is aligned with the level of radiological risk in the service.
		The clinical audit strategy must be aligned with up-to-date evidence and national priorities.
		The clinical audit strategy must be implemented throughout the service.
3	Communication	An undertaking must ensure appropriate communication pathways are in place for all interested parties and stakeholders.
4	Resources	An undertaking must be aware of, and provide, the human resources that are required to implement the clinical audit strategy.
5	Teamwork	An undertaking must ensure that the approach to clinical audit includes a multidisciplinary team.*
6	Focus	An undertaking must ensure that clinical audit is prioritised based on risk and service needs in order to improve practice and the quality and outcome of patient care.
7	Coverage	An undertaking must ensure that the scope and depth of the clinical audit strategy is appropriate and transparent.
8	Tools	An undertaking must have identified and made available the appropriate resources and tools to facilitate clinical audit.
9	Action	An undertaking must have a mechanism in place to ensure results and recommendations from clinical audit are addressed, re- evaluated and that quality improvement plans are implemented and sustained.

Table 1. Framework for clinical audit

* For a small dentist service this may include the other personnel working within the service such as the medical physics expert, dental nurse, administrative staff for example.

A description and further details on the principles and essential criteria is available in <u>Appendix 2</u>. Information on the practical implementation of clinical audit follows in <u>Section 3.0.</u>

More detailed information in relation to the criteria for clinical audit can be found in the European Commission's *Radiation Protection No. 159 – European Commission Guidelines on Clinical Audit for Medical radiological practices (Diagnostic Radiology, Nuclear Medicine and Radiotherapy*).[§]

Information on enablers to maximise the impact and implementation of clinical audit are described in the European Commission's *Radiation Protection: No 198 – Current Status and Recommendations for Improving Uptake and Implementation of Clinical Audit of Medical Radiological Procedures*¹² and in the HSE's *National Review of Clinical Audit* (2019).¹³

More detail on how HIQA inspects facilities providing medical exposure to ionising radiation and how radiological services can comply with the regulations are available in guidance documents available on <u>www.hiqa.ie</u>. These guidance documents include:

- the guide for medical and dental services which details what undertakings can expect in relation to the inspection process
- the assessment-judgment framework which sets out the lines of enquiry (questions) to be explored by inspectors in order to assess compliance with the regulations being monitored or assessed
- guidance on the assessment of compliance which provides information to undertakings about how the regulations are assessed and how compliance is measured.

3.0 Practical implementation of clinical audit

The purpose of clinical audit is to continually improve practices. Before implementing clinical audit, a clinical audit strategy which aligns with the principles of clinical audit, as detailed in the previous section, must be developed by the undertaking. An example template for a clinical audit strategy which undertakings may use, is provided in Appendix 3.

A clinical audit schedule can also be developed detailing which topics are to be audited, when they are to be audited and by whom. Figure 4 shows the relationship between the clinical audit strategy, schedule and audit topics.

Figure 4. Clinical audit strategy, schedule and topic relationship



3.1. Clinical audit strategy

To develop a clinical audit strategy, undertakings should consider good practice guidelines from national and international recommendations. Guidelines and consensus statements developed by national and or international scientific societies and professional bodies can also be considered.

Undertakings should ensure all relevant interested parties and stakeholders across a range of disciplines, especially those involved in and delivering care, are included at every stage of the audit.

Audits should be carried out in line with the service's overall audit strategy and must be prioritised based on:

- a high risk area
- areas within a service requiring specific attention, which may be identified by the undertaking, or other individuals that support clinical audit within a service.

Information to support this clinical audit strategy and schedule can come from:

- incidents or near misses
- the initiation of a new type of practice
- inconsistent practice
- feedback from patients or people using the service
- non-compliances.

Audit topics can also be prioritised based on a specific national or international focus. The clinical audit topics can be detailed in a clinical audit schedule.

Determining the audit topics

Good practice in clinical audit should cover the full clinical pathway in line with the definition of clinical audit in <u>Section 1.0</u> of this document. To ensure oversight across the full clinical pathway, undertakings must consider the following three main elements: structure, process, and outcome, which are defined in Table 2.

Table 2. Three main elements for oversight across the full clinical pathway

Structure	Structure demonstrates the attributes of the settings in which care occurs. This includes the material resources (such as facilities and equipment), human resources, and organisational structure.
Process	Process demonstrates what is actually done in giving and receiving care. It includes the referrer and practitioner's activities in making a diagnosis and recommending or implementing treatment.
Outcome	Outcome demonstrates the effects of care on the health status of patients and populations. It is appreciated that auditing the clinical outcome may be very difficult. In radiological procedures, outcome refers to the results of the examination or treatment as they apply to the patient.

Undertakings should consider the topics listed in Table 3 when planning clinical audit. This list is not exhaustive and more detail on possible topics is provided in Appendix 6 to 9. Criteria for specific exams or treatment are not further discussed in this document but links to some useful published literature can also be found in these appendices.

Туре	Торіс
Audits of	Organisation and management structure
	Allocation of responsibilities
	Personnel, education and training
	Premises and equipment
Audits of	Referral process
process	Justification process
	Diagnostic and treatment procedures
	Optimisation
	Imaging process
	Radiopharmacy procedures (applicable in nuclear medicine)
	Treatment process (applicable in interventional radiology,
	radiotherapy and nuclear medicine)
	Diagnostic report
	Records
	Quality management
	Incident reporting and management
Audits of	Outcome of procedure (diagnostic)
Jucome	Clinical outcome (therapy)

Table 3. Sample of clinical audit topics

Undertakings must also consider clinical audit coverage. Clinical audit coverage will vary in relation to audit scope, depth and frequency.

Scope — a single clinical audit can assess either the whole clinical pathway from referral to follow-up (comprehensive audit), or can be limited to specific critical parts of the pathway (partial audit). The aim should be to audit the whole clinical pathway, while partial audits can be used to focus in detail on the parts of the process that are of significant interest.

Depth — clinical audits can assess the general parts of the service, general either to all radiological procedures or specific specialities, or can go deeper to a selected individual examination or treatment. A quality clinical audit strategy should address all three levels of activities as shown in Figure 5.

Frequency — clinical audits should be a continual activity and the frequency of each audit activity should be detailed in the clinical audit schedule.

Figure 5. Example of coverage, levels and depth of clinical audit

General Setting

Standards and criteria that relate to the general quality of procedures and is applied to all radiological modalities in the facility.

For example, the overarching processes for justification for all medical radiological procedures in the facility.

Specific Setting

Standards and criteria that relate to a specific modality, such as diagnostic radiology, nuclear medicine or radiotherapy.

For example, the overarching processes for justification for all medical radiological procedures in a computed tomography department.

Specific exam or treatment

Standards and criteria that relate to a specific examination or treatment, and can be part of the clinical protocol.

For example, the overarching processes for justification for all CT brain procedures.

Page 21 of 78

3.2. The clinical audit cycle

Each audit topic must be conducted in line with a clinical audit cycle. Numerous sources^{1,9,11,14,15,16} refer to the clinical audit cycle in stages and provide practical resources to help support and facilitate clinical audit. The clinical audit cycle in Figure 6 has been adapted from these sources.

A clinical audit cycle consists of:

- planning the use of audit resources and selecting clinical audit topics
- selecting the relevant standards of good practice
- measuring performance by assessing the local practice and comparing it with the standard
- improving by implementing change when necessary, and
- checking that improvements have been sustained by re-auditing after a certain time.

Figure 6. Overview of a clinical audit cycle



A clinical audit cycle must be applied to each audit topic by following the key stages as outlined below. An audit checklist can be used to ensure that all aspects of the clinical audit cycle are covered for the audit topic and ensure a consistent approach for all audits. <u>Appendix 4</u> contains an example of an audit checklist.

Stage 1 — planning a clinical audit

Choosing a topic — the specific audit topic chosen should be based on the audit strategy and the audit schedule. Audit topics should be selected based on their importance or relevance to the radiological service. Audits should be useful and contribute to quality improvement and also span across different aspects of the radiological service. While repeat audits can be very valuable, it is important that the range of audits aligns with the scope of radiological service and desired outcomes.

Involving interested parties and stakeholders — the resources required, such as time and staff needed for data collection and analysis, must be identified and provided. All people taking part in the audit should understand the aim of the audit and their role in it. Responsibilities must be clear, including who will lead the audit and who will have oversight for ensuring audit recommendations are being put in place. Auditing teams should consider how the views of patients and people who use the service can inform the audit, for example, views contained in complaints, feedback and patient satisfaction surveys.

Audit template — once the audit topic is known, the specific aims and objectives of that audit should be documented in an audit template. Please see <u>Appendix 5</u> for a sample audit template. However, undertakings can consider more specific audit templates within individual settings, some of which are referenced here.^{1,17,18}

Aims — the aim describes the reasons for carrying out the audit which is to assess the level or quality of the current practice. The aim should be agreed by the team working on the audit.

Objectives — the aim of the audit should be broken down into measurable parts – the objectives. These objectives should be SMART¹⁹ objectives, as described in Table 4.

S	Specific	What are you trying to do? Why? By when? Who will be involved and who will it affect?
Μ	Measurable	How will you measure what you are doing?
Α	Achievable	With the tools you have, can you reach your goal? Is it achievable?
R	Realistic	Is the objective realistic, relevant and aligned with the organisation's overall aims and objectives?
Т	Time-bound	Is the attainment of objectives timely and time-bound?

Table 4. Overview of SMART objectives for clinical audit

Stage 2 — standard and criteria selection

Identify standards — once the aims and objectives have been defined the standards and relevant criteria to be used in the audit should be defined by the team. This includes identifying best practice in the area under audit. Best practice is usually outlined in published literature, and national or international guidelines, and can take the form of quality indicators. A quality indicator should be reliable, accurate, sensitive to changes, specific in terms of the quality expected, relevant, easily understood and able to influence decisions.²⁰ Where published recommendations and guidance do not exist, standards can be set through local agreement.

Identify criteria — the standard set should be a measurable value. Criteria are measurable statements about what should be happening.

Set target — the target or expected performance level can be the minimum expected standard or the optimum standard, usually expressed as a target percentage or threshold.

Stage 3 — measuring performance

Once the audit aims, objectives and standards have been agreed, data collection can begin. Performance is measured by comparing the data collected (actual performance) against the expected standard (expected performance).

Collecting data — data collection should be made as straightforward as possible, built into day-to-day work and use electronic data where available in order to reduce the need to manually search for data. Tools for collecting data should be easy to use, and ready-made tools and templates can be adapted for local use.

Data can be collected from existing information or a plan can be developed to collect future or anticipated information. It is important to collect only the data required to satisfy the aim of the audit. No unnecessary data should be collected. **Undertakings must ensure that collected data complies with data security principles and best practice on information governance, such as data protection and the General Data Protection Regulation (GDPR) and any other relevant legislation pertaining to clinical audit.**⁺⁺

The sample size should be agreed in line with best practice, while an adequate sample size (such as the number of examinations, number of patients or people who use the service) can be reached by auditing small numbers regularly. Details on the collection methods should be recorded in the audit documentation in order to facilitate repeat data collection and re-audit.

Analysing data — collected data is compared to the agreed target or threshold to measure compliance with standards. Where standards are not met, the extent of the deviation should be quantified to determine the level of action needed. Deviations can be deemed:

- not significant
- significant but resolvable with current resources or
- significant and requiring additional resources to be resolved.

Presenting data — simple statistics, such as percentages and basic graphs can be used to provide the clearest possible picture of performance. To facilitate discussion of audit findings, a brief audit report must be produced for each audit. The report should describe the aims and objectives of the audit, the data collection and analysis methods uses, and present the findings and recommendations from the audit team.

Stage 4 — improving practice

Agree actions — recommendations and the action plan for improvement should be discussed between the audit team, management of the facility or practice and those affected by the recommendations. This is to ensure that the recommendations are implementable and that priorities and timescales for action are agreed.

Agree responsibilities for action — recommendations from the action plan should be assigned to whoever has accountability for overseeing its implementation. However, all of those involved in and affected by the required action should be aware of their role and responsibility in bringing about the necessary changes.

⁺⁺ For example, <u>HSE's Clinical Audit: A Practical Guide (2023)</u> provides detail on 'Data Protection, General Data Protection Regulation (GDPR) and Ethical Issues for Clinical Audit'.

Stage 5 — sustaining improvements

Encourage learning — the audit findings, recommendations and action plan should be shared widely with all staff who are affected. This will help keep everyone engaged and aware of what needs to improve and to motivate them to implement the necessary change or improvement in practice. Learning may be used to inform clinical audit in other areas and learning may also be shared with people using the service if appropriate.

Monitor progress of the recommendations — those with responsibility for overseeing the implementation of recommendations should report on progress to the undertaking at regular intervals as required.

Monitoring improvements — once you have completed the objectives a period of time should be allowed in order for changes to take effect. After an agreed set period, a re-audit may take place to measure the level of improvement and complete the audit cycle. Methods other than re-audit can also be considered, for example, monitoring of key performance indicators.^{‡‡}

The method used to monitor improvements should continue until the results provide assurance to the undertaking that the agreed standards are being met consistently.

Implications for the audit strategy and schedule — learning from individual audits may be used to inform and update the clinical audit strategy and the clinical audit schedule.

⁺⁺ Key performance indicator is a quantifiable measure of performance over time for a specific objective.

4.0 Conclusion

Clinical audit is a quality improvement process central to good care and service provision to patients. This document aims to support undertakings to implement clinical audit as a quality improvement tool and provides some checklists, templates and resources that undertakings may find useful. Undertakings are encouraged to keep up to date on the literature available in this area.

The purpose of clinical audit is to systematically review care and services against agreed standards and determine if these standards are being met. When standards are not fully met, undertakings must take the necessary action to address these gaps and bring about improvement. Clinical audit can also be used to make services more efficient.

To meet the requirements of the regulations, undertakings must:

- consider the principles of clinical audit identified in this document and apply these in the radiological service
- develop a clinical audit strategy based on the level of complexity and radiological risk in the service
- conduct clinical audits according to identified priorities
- apply a clinical audit cycle for each audit
- use findings from clinical audit to improve practice.

References⁵⁵

- European Society of Radiology. Esperanto ESR Guide to Clinical Audit in Radiology, 3rd edition. Austria. 2022. Available online from: <u>https://www.myesr.org/media/4136</u>
- SAMIRA Action Plan Steering Group on Quality and Safety Position paper on clinical audits 2023. Available online from: <u>file:///H:/AUDIT%20IR/SAMIRA_SGQS_CA%20Position%20Paper_06_2023%2</u> <u>0(1).pdf</u>
- 3. Heads of the European Radiological Protection Competent Authorities HERCA position paper clinical audit in medical radiological practices October 30, 2019 and addendum September 22, 2021. Available online from: https://www.herca.org/documents/?filter type%5B%5D=20&update year
- Council Directive 2013/59/Euratom on basic safety standards for protection against the dangers arising from exposure to ionising radiation and repealing directives 89/618/Euratom, 90/641/Euratom, 96/29/ Euratom, 97/43 Euratom and 2003/122/Euratom. OJ of the EU. L13;57:1-73(2014). Available online from: <u>https://eurlex.europa.eu/LexUriServ/LexUriServ.do?uri=OJ:L:2014:013:0001:0073:EN:PD</u>

<u>F#:~:text=This%20Directive%20establishes%20uniform%20basic,dangers%2</u> <u>Oarising%20from%20ionising%20radiation</u>

- European Union (Basic Safety Standards for Protection Against Dangers Arising from Medical Exposure to Ionising Radiation) Regulations 2018 (S.I. No. 256 of 2018). Available online from: <u>https://www.irishstatutebook.ie/eli/2018/si/256/</u>
- European Union (Basic Safety Standards for Protection Against Dangers Arising from Medical Exposure to Ionising Radiation) Regulations 2022 as amended (S.I. No. 528 of 2022). Available online from: https://www.irishstatutebook.ie/eli/2022/si/528/made/en/print
- 7. Patient Safety (Notifiable Incidents and Open Disclosure) Act 2023. Available online from: <u>https://www.oireachtas.ie/en/bills/bill/2019/100/</u>
- European Commission's Radiation Protection series no. 159 Guidelines on Clinical Audit for Medical Radiological Procedures (Diagnostic Radiology, Nuclear Medicine and Radiotherapy). 2009. Available online from: <u>https://op.europa.eu/en/publication-detail/-/publication/75688cc6-c9d3-4c43-9bfd-ce5cea0d8bcb</u>
- 9. HSE National Centre for Clinical Audit. Clinical Audit. A Practical Guide 2023. Available online from: <u>https://assets.hse.ie/media/documents/HSE_National_Centre_for_Clinical_Audit_-_A_Practical_Guide.pdf</u>
- 10. Healthcare Quality Improvement Partnership (HQIP). Clinical audit a manual for lay members of the clinical audit team. 2012. Available online from: https://www.hqip.org.uk/wp-content/uploads/2018/02/developing-clinicalaudit-patient-panels.pdf

^{§§} If not already cited, all online references were accessed at the time of preparing this guidance. Please note that online addresses may change over time.

- 11. Healthcare Quality Improvement Partnership (HQIP). Best Practice in Clinical Audit UK. 2020. Available online from: <u>https://www.hqip.org.uk/resource/best-practice-in-clinical-audit/</u>
- 12. European Commission's Radiation Protection series no. 198 Current Status and Recommendations for Improving Uptake and Implementation of Clinical Audit of Medical Radiological Procedures. 2023. Available online from: <u>https://op.europa.eu/o/opportal-service/downloadhandler?identifier=94c09d1b-9230-11ed-b508-</u> <u>01aa75ed71a1&format=PDF&language=en&productionSystem=cellar</u>
- 13. Health Service Executive, Ireland (2019) National Review of Clinical Audit: November 2019. Available online from: <u>https://www.hse.ie/eng/services/publications/national-review-of-clinical-audit-report-2019.pdf</u>
- 14. National Institute for Clinical Excellence (NICE). UK. Principles for Best Practice in Clinical Audit. 2002. Available online from: <u>https://www.nice.org.uk/media/default/About/what-we-do/Into-</u> <u>practice/principles-for-best-practice-in-clinical-audit.pdf</u>
- 15. Quality and Patient Safety Directorate, Health Service Executive, Ireland. A Practical Guide to Clinical Audit. 2017. Available online from: https://www.lenus.ie/handle/10147/304908
- 16. The NCCA (National Centre for Clinical Audit) Fundamentals of Clinical audit elearning module HSELAND. Available online from: <u>www.hseland.ie</u>
- 17. Royal College of Radiologists, AuditLive. Available online from: https://www.rcr.ac.uk/clinical-radiology/audit-and-qi/auditlive
- 18. Irish Dental Association website, members area. Available online from: <u>https://www.dentist.ie/</u>
- 19. Doran, G.T. (1981) There's a S.M.A.R.T. way to write management's goals and objectives. Management Review (AMA FORUM) 70 (11): 35–36
- 20. Cionini L, Gardani G, Gabriele P, Magri S, Morosini PL, Rosi A, Viti V; Italian Working Group General Indicators. Quality indicators in radiotherapy. Radiother Oncol. 2007 Feb;82(2):191-200. doi: 10.1016/j.radonc.2006.12.009. Epub 2007 Jan 30. PMID: 17267059. Available online from: <u>https://pubmed.ncbi.nlm.nih.gov/17267059/</u>

Glossary of terms

clinical audit — a systematic examination or review of medical radiological procedures which seeks to improve the quality and outcome of patient care through structured review, whereby medical radiological procedures, procedures and results are examined against agreed standards for good medical radiological procedures, with modification of practices, where appropriate, and the application of new standards if necessary.

criteria — a standard by which something may be judged or decided.

CT — Computed Tomography, an imaging technique used to visualise both the soft tissue and bone inside your body.

diagnostic reference levels (DRLs) — dose levels in medical radiodiagnostic or interventional radiology practices, or, in the case of radio-pharmaceuticals, levels of activity, for typical examinations for groups of standard-sized patients or standard phantoms for broadly defined types of equipment.

framework — a basic structure underlying a system, concept or text.

interventional radiology — the use of X-ray imaging techniques to facilitate the use of devices in the body for diagnostic or treatment purposes.

ionising radiation — energy transferred in the form of particles or electromagnetic waves of a wavelength of 100 nanometres or less (a frequency of 3×10^{15} hertz or more) capable of producing ions directly or indirectly.

medical exposure — exposure incurred by patients or asymptomatic individuals as part of their own medical or dental diagnosis or treatment, and intended to benefit their health, as well as exposure incurred by carers and comforters and by volunteers in medical or biomedical research.

medical radiological — any radiodiagnostic and radiotherapeutic procedures, and interventional radiology or other medical uses of ionising radiation for planning, guiding and verification purposes.

medical radiological procedure — any procedure giving rise to medical exposure.

quality assurance — all those planned and systematic actions necessary to provide adequate assurance that a structure, system, component or procedure will perform satisfactorily in compliance with agreed standards. Quality control is a part of quality assurance.

quality control — the set of operations intended to maintain or to improve quality. It can include monitoring, evaluation, testing and maintenance to ensure that services,

processes, products and equipment are performing at the required level and or meeting the required standard.

standard — a level of quality or attainment.

List of appendices

Appendix 1 – Engagement with key affected parties and stakeholders	32
Appendix 2 – Framework for clinical audit: principles and essential criteria	33
<u> Appendix 3</u> <u>– Clinical audit strategy template</u>	37
<u> Appendix 4</u> <u>– Clinical audit checklist</u>	38
<u>Appendix 5</u> <u>– Audit report template</u>	39
<u> Appendix 6</u> <u>– Dental setting audit topics</u>	40
Appendix 7 – Radiology - diagnostic and interventional settings audit topics	46
Appendix 8 – Nuclear Medicine - diagnostic and therapy settings audit topics	55
<u> Appendix 9</u> <u>– Radiotherapy setting audit topics</u>	64
Appendix 10 – Frequently asked questions (FAQ)	72

Appendix 1 – Engagement with key affected parties and stakeholders

As part of the consultation process to develop these guidelines, engagement with the following key stakeholders and affected parties took place:

Key affected parties and stakeholders
Assistant National Oral Health Lead HSE
 CORU - Ireland's multi-profession health regulator
 Dental Council of Ireland
 Department of Health
 European regulators of medical ionising radiation
 European Society of Radiology (ESR) - President
 Irish Association of Physicists in Medicine (IAPM)
 Irish College of Physicists in Medicine (ICPM)
 Irish Dental Association (IDA)
 Irish Institute of Radiographers and Radiation Therapists (IIRRT)
Irish Medical Council
 National Radiation Protection Committee
 Nursing and Midwifery Board of Ireland (NMBI)
 Private Hospitals Association (PHA)
 RCSI Faculty of Radiologists and Radiation Oncologists
 Voluntary Hospitals Forum

Appendix 2 – Framework for clinical audit: principles and essential criteria

This table provides some further detail on the nine principles and the essential criteria that undertakings must consider when developing the clinical audit strategy. Some examples of documentation that undertakings may have in place to show how these are considered is also included. Undertakings must consider the size, scale and level of complexity of the service, along with the level of radiological risk in the service.

			Appropriate to the type of ra	adiological service
	Principle	Essential criteria	Description and detail	Example of documentation
1	Assurance	An undertaking must be assured that <i>the national procedures</i> (this document) have been implemented and maintained in line with the level of radiological risk within the service.	 The clinical audit strategy is established, regularly reviewed and updated as required. The service undergoes regular monitoring to ensure all improvements are sustained. 	Clinical audit strategy for the service Clinical audit strategy for the organisation Minutes of meetings Audit records Quality indicator records
2	Oversight	An undertaking must have a mechanism in place which identifies the oversight of clinical audit in the service.	 A steering committee or other formal group for clinical audit is in place and meets quarterly/regularly. Appropriate communication channels to the undertaking have been identified. 	Organogram Terms of reference Minutes of meetings
		An undertaking must have an identified clinical audit strategy that is aligned with the level of radiological risk in the service.	 There is a clinical audit strategy in place that: has been approved by the steering committee and clinical governance committee. 	Clinical audit strategy Minutes of meetings Examples of implementation, for example staff newsletters

			Appropriate to the type of radiological service	
	Principle	Essential criteria	Description and detail	Example of documentation
2	Oversight	The clinical audit strategy must be aligned with up-to-date evidence and national priorities. The clinical audit strategy must be implemented throughout the service.	 Is implemented in all relevant areas and has resulted in service improvement. 	Education sessions, information resources on the intranet
3	Communication	An undertaking must ensure appropriate communication pathways are in place for all interested parties and stakeholders.	 All stakeholders have been informed of the clinical audit strategy. Communication has taken place across all stages of the clinical audit cycle. Audits involve people who use the service. Results and recommendations have been shared with all stakeholders within the organisation and externally as appropriate. 	Minutes of meetings Audit records Communications with people who use the service
4	Resources	An undertaking must be aware of and provide, the human resources that are required to implement the clinical audit strategy.	 The service has: an identified lead (or co-ordinator) for clinical audit suitably qualified staff in post to support clinical audit clinical audit which is supported in the organisation from a human resource perspective 	Training records Audit records

		Essential criteria	Appropriate to the type of ra	diological service
	Principle		Description and detail	Example of documentation
			 incorporated clinical audit into daily practice and has mechanisms in place to manage the time implications (knock on effect on services) clinical audit training available to all staff to include training on tools and available techniques. 	
5	Teamwork	An undertaking must ensure that the approach to clinical audit includes the multidisciplinary team.	 There is evidence of: multidisciplinary audit throughout the radiological service audit with other external organisations where appropriate. 	Audit records Minutes of meetings Individual department records
6	Focus	An undertaking must ensure that clinical audit is prioritised based on risk and service needs in order to improve practice and the quality and outcome of patient care.	 Clinical audit activity is focused with clearly-stated quality improvement aims and SMART objectives. Evidence of audits that were initiated by other clinical governance areas e.g. risk, complaints. 	Minutes of meetings Audit records
7	Coverage	An undertaking must ensure that the scope and depth of the clinical audit strategy is appropriate and transparent.	 Within the scope and depth of clinical audit both comprehensive and partial audit have been considered. Multiple radiological service type audits have been considered throughout the facility 	Minutes of meetings Audit templates Audit records
		Essential criteria	Appropriate to the type of radiological service	
---	-----------	--	---	---
	Principle		Description and detail	Example of documentation
			 The frequency of clinical audit has been considered and is appropriate to the level of risk in the service. Unnecessary, wasteful or inappropriate audits are not initiated with the reasons documented. 	
8	Tools	An undertaking must have identified and made available the appropriate resources and tools to facilitate clinical audit.	 Multidisciplinary discussions on appropriate tools, techniques and the standards that will be used. Tools and techniques such as PDSA cycles, lean six sigma, decision trees, process mapping. 	Minutes of meetings Audit templates Audit records
9	Action	An undertaking must have a mechanism in place to ensure results and recommendations from clinical audit are addressed, re-evaluated and quality improvement plans are implemented and sustained.	 Action plans have been generated as a result of audits. All audits which have generated an action plan are re-audited. Audits feed into other clinical governance areas, where appropriate. 	Audit records

Appendix 3 – Clinical audit strategy template

Each radiological service must have a strategy for clinical audit in place which identifies how the undertaking ensures the essential criteria for clinical audit are managed in that service. This clinical audit strategy may be a simple document or very detailed depending on the scale of the organisation and the level of radiological risk in the service. The clinical audit strategy should be contained in one document. An example of a template which may be used is provided here. This template contains the nine key principles that must be included in a clinical audit strategy.

Assurance, Oversight, Resources

Management and responsibilities - who is responsible?

This section outlines the service's commitment to the delivery of safe and effective services, how it supports clinical audit as a tool through which the quality and safety of services can be improved and assured. This section details who has oversight for clinical audit, the resources in place for clinical audit and the time period the strategy applies to, for example, the next three years.

Communication, Teamwork

Personnel - who does it?

This section identifies the staff with direct responsibility for clinical audit to ensure the quality and safety of services they provide. This strategy identifies the staff working in the service who have delegated responsibility for clinical audit and it details how communication around clinical audit takes place.

Focus, coverage

Prioritisation and schedule - what should be done and when?

This section details to what extent clinical audit is carried out, including what is audited, how audits are prioritised, planned and agreed, and how often audits are conducted.

Tools, action

Method - how will it be done?

This section outlines how the service will implement clinical audit, what the agreed approach to clinical audit is and what methods and tools will be used. How progress with audit recommendations is ensured should also be included.

Appendix 4 – Clinical audit checklist

This is an example of an audit checklist that can be used to ensure that all aspects of the clinical audit cycle are covered for the audit topic.

Stage 1: Plan for audit	Complete?
Choose a topic	
Involve interested parties and stakeholders	
Audit template	
Stage 2: Select standard and criteria	Complete?
Identify standard	
Identify criteria	
Set targets	
Stage 3: Measure performance	Complete?
Collect data	
Analyse data	
Present data	
Stage 4: Make Improvements	Complete?
Agree actions	
Agree responsibilities for action	
Stage 5: Sustain Improvements	Complete?
Encourage learning	
Monitor progress (of recommendations and actions)	
Monitor improvement (for example, re-audit)	

Appendix 5 – Sample audit report template

This is an example of an audit report template that can be used to ensure that all the necessary information relating to the audit are documented in the audit report.

Audit topic and title:			
Department or speciality:			
Date of report:	Date topic v (if applicable)	was last audited le):	
Audit lead (co-ordinator):			
Key interested parties and stakeh	olders:		
Aim and objectives:			
Reason for the audit.			
Standard and target:			
Standard for comparison, include reference document, target or compliance percentage to be achieved.			
Methodology:			
Data or information to be collected e.g. population, sample size, time period, tool used.			
Results:			
Measured data.			
Findings and conclusion:			
Was the target achieved?			
Services may wish to risk rate findings to help prioritise actions.			
Recommendation(s):		Timing for re-	
Actions to be taken if target not met		audit:	

Appendix 6 – Dental setting audit topics

Examples of topics in the dental practice setting are provided here. These topics have been adapted from the European Commission's Radiation Protection series no. 159 – Guidelines on Clinical Audit for Medical radiological procedures (Diagnostic Radiology, Nuclear Medicine and Radiotherapy). These examples are not an exhaustive list. Undertakings should develop audit topics based on the national procedures in line with the complexity of the service and the level of radiological risk within the service. At the end of this table please find additional resources.

Туре	Торіс	Description
Structure	Organisation and management structure	 Assessing how lines of accountability and reporting structures operate in practice against documented lines of accountability and reporting structures can provide assurances that they are clear and are functioning.
	Allocation of responsibilities	 Assessing practice against local policies that describe the allocation and delegation of responsibilities including shared responsibilities. This can provide assurances that delegation is working as intended and not leading to any issues such as lack of clarity of responsibilities or miscommunications. Assessing the continuity of appropriate personnel throughout the patient journey can provide assurance that the most appropriate personnel are involved in the patient's care at the right point in their care journey.
	Personnel, education and training	 Assessing up-to-date training records, supervision, observation of practice and confirming professional registration as appropriate and adherence to guidance from regulators of professions. This can provide assurance that all staff have adequate training for their responsibilities and the duties and tasks they carry out as part of their work.

Туре	Торіс	Description
	Premises and equipment	 The infrastructure is assessed to ensure that it meets the required specifications to ensure the safety of the environment in which care is provided.
		 Inventories of medical radiological equipment for each medical radiological facility are up to date and reviewed regularly to provide assurances that oversight is in place of potential issues such as equipment nearing the end of its useful life.
		 Review of records of all medical radiological equipment are kept under strict surveillance, for example, acceptance testing, performance testing, equipment maintenance, fault and error logs, records of any corrective actions to provide assurances of quality and functionality of equipment.
Process	Referral process	 Practice is assessed for adherence to written policies, procedures and guidelines defining who is entitled to refer for a medical exposure and the process for accepting referrals. This can be achieved by reviewing a sample of records and or observing the process in practice several times.
	Justification process	 Practice is assessed for adherence to written policies, procedures, protocols and guidelines for justification of individual exposures that include those involved and responsible for justification to ensure the process is being adhered to. This can be achieved by reviewing a sample of records and or observing the process in practice several times.
	Diagnostic and treatment procedures	 Practice is assessed for adherence to written policies, procedures, protocols and guidelines for all processes in place, for example: patient identification process

Туре	Торіс	Description
		 that the provision of information on risks and benefits of exposure as appropriate, in advance of exposure.
		This can be achieved by reviewing a sample of records and or observing the process in practice several times.
	Optimisation	 Practice is assessed for adherence to written policies, procedures, protocols and guidelines relevant to optimisation, including consistency of dose and the practical aspects of medical exposures to ensure the process is being adhered to. This can be achieved by reviewing a sample of records and or observing the process in practice several times.
	Imaging process	 Practice is assessed for adherence to written, evidence based, approved, protocols for every type of standard medical exposure, for each type of equipment, and for relevant categories of patients to ensure they are being adhered to. This should include evidence that there are processes in place to assess the quality of images.
	Diagnostic Report	 A sample of examinations are assessed to ensure that a documented report for the medical exposure has been produced for each procedure and meets the agreed standard. The report should include the examination type and information about the dose received by the patient.
	Records	 The system in place to manage records (including back-up systems) is assessed to ensure that the management of biographical, clinical and imaging data is meeting the required standard and managed in line with GDPR and legal requirements.
	Quality Management	 The quality management system is assessed to ensure that there is documented evidence that: policies and procedures are regularly audited and peer reviewed

Туре	Торіс	Description
		 records of patients or people using the service are maintained in line with GDPR the quality assurance programme for equipment is implemented, maintained and aligned with the requirements of the regulations an appropriate programme of assessment of dose is in place and functioning well.
	Incident reporting and management	 Practice is assessed for adherence to written policies, procedures, protocols and guidelines on the identification, reporting and management of accidental and unintended exposures and significant events. This can be achieved by reviewing a sample of records and or observing the process in practice several times.
Outcome	Outcome of procedure	 Outcome of radiological procedures is assessed to ensure there is
		documented evidence of observations and recording of results for example, does the medical ionising procedure facilitate the diagnosis of the presenting complaint, and the subsequent management of the complaint?

Literature and resources for Dental services				
This list may be useful in informing clinical audit but is not an exhaustive list.				
Resource	Description	Reference		
European Commission's Radiation Protection series no. 198 – Current Status and Recommendations for Improving Uptake and Implementation of Clinical Audit of Medical Radiological Procedures	This resource provides information on enablers to maximise the impact and implementation of clinical audit. It contains a literature review outlining general principles of clinical audit and principles specific to diagnostic radiology settings.	https://op.europa.eu/o/opportal-service/download- handler?identifier=94c09d1b-9230-11ed-b508- 01aa75ed71a1&format=PDF&language=en&productionSyst em=cellar		
QuADRANT: a study on uptake and implementation of clinical audit of medical radiological procedures in Europe—expert recommendations for improvement, endorsed by the ESR	This resource discusses findings and recommendations from the QuADRANT study, a multiprofessional study, on behalf of the European Commission, examining clinical audit across three core specialties—radiology, radiotherapy and nuclear medicine—with an emphasis on radiation protection.	Howlett, D.C., Brady, A.P., Hierath, M. et al. QuADRANT: a study on uptake and implementation of clinical audit of medical radiological procedures in Europe—expert recommendations for improvement, endorsed by the ESR. Insights Imaging 14, 81 (2023). https://doi.org/10.1186/s13244-023-01416-7		
HSE Midwest Oral Health Services Ionising Radiation Protection Policy	This resource contains guidance and audit templates in relation to medical exposures to ionising radiation.	https://www.hse.ie/eng/services/publications/primary/hse- mid-west-community-healthcare-oral-health-services- ionising-radiation-protection-policy-part-a1.pdf		

IDA website	In the members only area, this resource contains guidance and audit templates in relation to medical exposures to ionising radiation.	https://www.dentist.ie/
Esperanto ESR guide to clinical audit	This resource from the European Society of Radiologists provides a wide range of	https://www.myesr.org/media/4136
	audit templates that could be adopted or	
	adapted for local use.	
Auditlive UK	This resource from the Royal College of	https://www.rcr.ac.uk/clinical-radiology/audit-and-
	Radiologists provides a wide range of	<u>qi/auditlive</u>
	audit templates that could be adopted or	
	adapted for local use Search audit	
	templates by key word such as	
	'justification'.	

Appendix 7 – **Radiology - diagnostic and interventional settings audit topics**

Examples of topics in both the diagnostic and interventional radiology setting are provided. These topics have been adapted from the European Commission's Radiation Protection series no. 159 – Guidelines on Clinical Audit for Medical radiological procedures (Diagnostic Radiology, Nuclear Medicine and Radiotherapy). These examples are not an exhaustive list. Undertakings should develop audit topics based on the national procedures in line with the complexity of the service and the level of radiological risk within the service.

Туре	Торіс	Description
Structure	Organisation and management structure	 Assessing how lines of accountability and reporting structures operate in practice against documented lines of accountability and reporting structures can provide assurances that they are clear and are functioning.
		 Assessing that the unit/department staffing levels and required resources are proportionate with service demand can provide assurances of safe staffing and resource levels.
	Allocation of responsibilities	 Assessing practice against local policies that describe the allocation and delegation of responsibilities including shared responsibilities. This can provide assurances that delegation is working as intended and not leading to any issues such as lack of clarity of responsibilities or miscommunications.
		 Assessing the continuity of appropriate personnel throughout the patient journey can provide assurance that the most appropriate personnel are involved in the patient's care at the right point in their care journey.

For smaller practices using general X-ray and DXA, Appendix 6 might be more appropriate to follow.

Туре	Торіс	Description
	Personnel, education and training	 Assessing up-to-date training records, supervision and observation of practice can provide assurance that all staff have adequate training for their responsibilities and the duties and tasks they carry out as part of their work.
	Premises and equipment	 The infrastructure is assessed to ensure that it meets the required specifications to ensure the safety of the environment in which care is provided.
		 Inventories of medical radiological equipment for each medical radiological facility are up to date and reviewed regularly to provide assurances that oversight is in place of potential issues such as equipment nearing the end of its useful life.
		 Review of records of all medical radiological equipment is kept under strict surveillance, for example, acceptance testing, performance testing, equipment maintenance, fault and error logs, records of any corrective actions to provide assurances of quality and functionality of equipment.
Process	Referral process	 Practice is assessed for adherence to written policies, procedures and guidelines which define:
		 who is entitled to refer to a practitioner for a medical exposure, the processes and procedures in place for accepting referrals, how the undertaking is assured each referral is from a referrer. This can be achieved by reviewing a sample of records and or observing the process in practice several times.
	Justification process	 Practice is assessed for adherence to written policies, procedures, protocols and guidelines for justification of individual exposures that include those involved and responsible for justification. This can be

Туре	Торіс	Description
		achieved by reviewing a sample of records and or observing the process in practice several times.
	Diagnostic and treatment procedures	 Practice is assessed for adherence to written policies, procedures, protocols and guidelines for all processes in place for example: patient identification process pregnancy determination and breastfeeding status process that the provision of information on risks and benefits of exposure as appropriate, in advance of exposure. This can be achieved by reviewing a sample of records and or observing
		the process in practice several times.
	Optimisation	 Practice is assessed for adherence to written policies, procedures, protocols and guidelines relevant to optimisation, for example: optimisation policy quality assurance dose management systems diagnostic reference levels. This can be achieved by reviewing a sample of records and or observing the process in practice several times.
	Imaging process	 Practice is assessed for adherence to written, evidence based, approved, protocols for every type of standard medical exposure, for each type of equipment, and for relevant categories of patients to ensure they are being adhered to. This should include evidence that there are processes in place to assess the quality of images.
	Diagnostic Report	 A sample of examinations are assessed to ensure that a documented image report has been produced for each procedure and meets the agreed standard. The image report should include the examination type and information about the dose received by the patient.

Туре	Торіс	Description
	Records	 The system in place to manage records is assessed to ensure that the management of biographical, clinical and imaging data is meeting the required standard and managed in line with GDPR and legal requirements.
	Quality Management	 The quality management system is assessed to ensure that there is documented evidence that: policies and procedures are regularly audited and peer reviewed records of patients or people using the service are maintained in
		 line with GDPR the quality assurance programme for equipment is implemented, maintained and aligned with the requirements of the regulations an appropriate programme of assessment of dose is in place and functioning well.
	Incident reporting and management	 Practice is assessed for adherence to written policies, procedures, protocols and guidelines on the identification, reporting and management of accidental and unintended exposures and significant events. This can be achieved by reviewing a sample of records and or observing the process in practice several times.
		F
Outcome	Outcome of procedure	 The system in place to monitor the outcome of radiological procedures is assessed to ensure that documented evidence of observations and recording of short term results, for example success of diagnosis, acute side effects are in place.

Literature and resources diagnostic and interventional radiology		
This list may be useful i	n informing clinical audit but is not an ex	khaustive list.
Resource	Description	Reference
European Commission's Radiation Protection series no. 198 – Current Status and Recommendations for Improving Uptake and Implementation of Clinical Audit of Medical Radiological Procedures	This resource provides information on enablers to maximise the impact and implementation of clinical audit. It contains a literature review outlining general principles of clinical audit and principles specific to diagnostic radiology settings.	https://op.europa.eu/o/opportal-service/download- handler?identifier=94c09d1b-9230-11ed-b508- 01aa75ed71a1&format=PDF&language=en&productionSystem=cellar
QuADRANT: a study on uptake and implementation of clinical audit of medical radiological procedures in Europe—expert recommendations for improvement, endorsed by the ESR	This resource discusses findings and recommendations from the QuADRANT study, a multiprofessional study, on behalf of the European Commission, examining clinical audit across three core specialties— radiology, radiotherapy and nuclear medicine—with an emphasis on radiation protection.	Howlett, D.C., Brady, A.P., Hierath, M. et al. QuADRANT: a study on uptake and implementation of clinical audit of medical radiological procedures in Europe—expert recommendations for improvement, endorsed by the ESR. Insights Imaging 14, 81 (2023). https://doi.org/10.1186/s13244-023-01416-7

Clinical audit in	This resource summarises the current	Howlett D., Kumi P., Kloeckner R., et al. Clinical audit in European
European radiology:	position of European radiological	radiology: current status and recommendations for improvement
current status and	clinical audit and considers the	endorsed by the European Society of Radiology (ESR). Insights into
recommendations for	barriers and challenges that exist.	Imaging, European Society of Radiology, 2023.
improvement		https://pubmed.ncbi.nlm.nih.gov/37115269/
endorsed by the		
European Society of		
Radiology (ESR)		
Esperanto ESR guide	This resource from the European	https://www.myesr.org/media/4136
to clinical audit	Society of Radiologists provides a	
	wide range of audit templates that	
	could be adopted or adapted for local	
	use.	
Auditlive, Royal	This resource from the Royal College	https://www.rcr.ac.uk/clinical-radiology/audit-and-gi/auditlive
College of	of Radiologists provides a wide range	
Radiologists, London,	of audit templates that could be	
UK.	adopted or adapted for local use.	
The Royal College of	This resource from the Royal College	https://www.irefer.org.uk/
Radiologists iRefer	of Radiologists provides detailed	
guide	referral guidelines for medical	
	radiological procedures.	

ACR Appropriateness Criteria® American College of Radiology	The ACR Appropriateness Criteria® (AC) are evidence-based guidelines to assist referring physicians and other providers in making the most appropriate imaging or treatment decision for a specific clinical condition.	https://www.acr.org/Clinical-Resources/ACR-Appropriateness-Criteria
International Atomic Energy Agency (IAEA) Human Health Series No.4 Comprehensive Clinical Audits of Diagnostic Radiology Practices: A Tool for Quality Improvement 2010	This resource sets out principles and criteria for good practice in relation to organisation and management structure and radiological procedures – designed as an external audit tool.	https://www.iaea.org/publications/8187/comprehensive-clinical- audits-of-diagnostic-radiology-practices-a-tool-for-quality- improvement
European Society of Radiology iGuide	This resource from the European Society of Radiology ESR, provides guidance for appropriate imaging.	https://www.myesr.org/esriguide
European Society of Radiology eGuide	This resource from the European Society of Radiology ESR is an educational guide which utilises the ESR iGuide as a learning tool.	http://www.eurosafeimaging.org/esr-eguide

EuroSafe Imaging Together - for patient safety	These resources and guidance relate to what patients should know about radiological procedures.	http://www.eurosafeimaging.org/information-for-patients/what- patients-should-know
ESR Eurosafe Imaging Paper	This resource outlines how the EuroSafe Imaging initiative has impacted on the promotion of radiation protection within services using medical ionising radiation.	Frija, G., Hoeschen, C., Granata, C. et al. ESR EuroSafe Imaging and its role in promoting radiation protection – 6 years of success. Insights Imaging 12, 3 (2021). <u>https://doi.org/10.1186/s13244-020-</u> 00949-5
European Society of Radiology (ESR) (2020) Performance indicators for radiation protection management— suggestions from the European society of radiology. Insights Imaging.	This resource provides suggestions from the European Society of Radiology for measuring performance in relation to radiation protection within healthcare services.	https://doi.org/10.1186/s13244-020-00923-1
Diagnostic Reference Levels – Health Information and Quality Authority HIQA	This resource provides guidance on the establishment, use and review of diagnostic reference levels for medical exposure to ionising radiation.	https://www.hiqa.ie/sites/default/files/2021-07/Diagnostic- Reference-Levels_Undertaking-guidance.pdf

ESR Eurosate Imaging	This resource provides requirements	Loose RW, Vano E, Mildenberger P et al (2020) Radiation dose
Paper	and recommendations from the	management systems—requirements and recommendations for users
	EuroSafe imaging initiative in relation	from the ESR EuroSafe Imaging initiative. Eur
	to radiation dose management	Radiol. <u>https://doi.org/10.1007/s00330-020-07290-x</u>
	systems.	
ESR Eurosafe Imaging	This resource provides practical	Vano E, Frija G, Stiller W et al (2020) Harmonisation of imaging
Paper	advice and guidance from the	dosimetry in clinical practice: practical approaches and guidance
	EuroSafe imaging initiative in relation	from the ESR EuroSafe Imaging initiative. Insights Imaging
	to harmonisation of imaging	11:54. https://doi.org/10.1186/s13244-020-00859-6
	dosimetry in clinical practice.	

Appendix 8 – Nuclear Medicine - diagnostic and therapy settings audit topics

Examples of topics in both the diagnostic nuclear medicine and radiotherapeutic nuclear medicine setting are provided. These topics have been adapted from the European Commission's Radiation Protection series no. 159 – Guidelines on Clinical Audit for Medical radiological procedures (Diagnostic Radiology, Nuclear Medicine and Radiotherapy). These examples are not an exhaustive list. Undertakings should develop audit topics based on the national procedures in line with the complexity of the service and the level of radiological risk within the service. At the end of this table please find additional resources. The topics that apply to radiotherapeutic nuclear medicine only are identified.

Туре	Торіс	Description
Structure	Organisation and management structure	 Assessing how lines of accountability and reporting structures operate in practice against documented lines of accountability and reporting structures can provide assurances that they are clear and are functioning. Assessing that the unit/department staffing levels and required resources are proportionate with service demand can provide assurances of safe staffing and resource levels.
	Allocation of responsibilities	 Assessing practice against local policies that describe the allocation and delegation of responsibilities including shared responsibilities. This can provide assurances that delegation is working as intended and not leading to any issues such as lack of clarity of responsibilities or miscommunications. Assessing the continuity of appropriate personnel throughout the patient journey can provide assurance that the most appropriate personnel are involved in the patient's care at the right point in their care journey.

Туре	Торіс	Description
	Personnel, education and training	 Assessing up-to-date training records, supervision and observation of practice can provide assurance that all staff have adequate training for their responsibilities and the duties and tasks they carry out as part of their work.
	Premises and equipment	 The infrastructure is assessed to ensure that it meets the required specifications to ensure the safety of the environment in which care is provided.
		 Inventories of medical radiological equipment for each medical radiological facility are up to date and reviewed regularly to provide assurances that oversight is in place of potential issues such as equipment nearing the end of its useful life.
		 Review of records of all medical radiological equipment is kept under strict surveillance, for example, acceptance testing, performance testing, equipment maintenance, fault and error logs, records of any corrective actions to provide assurances of quality and functionality of equipment.
-		
Process	Referral process	 Practice is assessed for adherence to written policies, procedures and guidelines which define:
		 who is entitled to refer to a practitioner for a medical exposure the processes and procedures in place for accepting referrals how the undertaking is assured each referral is from a referrer. This can be achieved by reviewing a sample of records and or observing the process in practice several times.
		Radiotherapeutic nuclear medicine:
		Practice is assessed for adherence to written policies, procedures and quidelines defining referral criteria and the process to access treatment
		to ensure the process is being adhered to. This can be achieved by

Туре	Торіс	Description
		reviewing a sample of records and or observing the process in practice several times.
	Justification process	 Practice is assessed for adherence to written policies, procedures, protocols and guidelines for justification of individual exposures that include those involved and responsible for justification. This can be achieved by reviewing a sample of records and or observing the process in practice several times.
		 Radiotherapeutic nuclear medicine: Practice is assessed for adherence to written policies, procedures, protocols and guidelines relating to treatment decision to ensure that decisions have been made by a full multidisciplinary team in accordance with evidence based guidelines and using the required minimum dataset for treatment decisions.
	Diagnostic and treatment procedures	 Practice is assessed for adherence to written policies, procedures, protocols and guidelines for all processes in place, for example: patient identification process pregnancy determination and breastfeeding status process that the provision of information on risks and benefits of exposure as appropriate, in advance of exposure. This can be achieved by reviewing a sample of records and or observing the process in practice several times.
	Optimisation	 Practice is assessed for adherence to written policies, procedures, protocols and guidelines relevant to optimisation, for example: optimisation policy quality assurance dose management systems diagnostic reference levels.

Туре	Торіс	Description
		This can be achieved by reviewing a sample of records and or observing the process in practice several times.
	Imaging process	 Practice is assessed for adherence to written, evidence based, approved, protocols for every type of standard medical exposure, for each type of equipment, and for relevant categories of patients to ensure they are being adhered to. This should include evidence that there are processes in place to assess the quality of images.
	Treatment process	 Radiotherapeutic nuclear medicine: A sample of treatment plans are assessed to ensure that treatment planning has been performed according to the relevant internationally accepted system and a dosimetric analysis of optimal administered activity has been performed. Practice is assessed for adherence to written policies, procedures, protocols and guidelines relevant to treatment delivery, for example: actions in relation to significant deviation from outcomes management of side effects This can be achieved by reviewing a sample of records and or observing the process in practice several times.
	Diagnostic Report	 A sample of examinations are assessed to ensure that a documented image report has been produced for each procedure and meets the agreed standard. The image report should include the examination type and information about the dose received by the patient.
	Records	 The system in place to manage records is assessed to ensure that the management of biographical, clinical and imaging data is meeting the required standard and managed in line with GDPR and legal requirements.
		Radiotherapeutic nuclear medicine:

Туре	Торіс	Description
		 A sample of treatment records are assessed to ensure that the agreed minimum dataset has been recorded and is accurate so that the treatment delivered to the patient can be recalculated based on the recorded information if required.
	Quality Management	 The quality management system is assessed to ensure that there is documented evidence that:
		 policies and procedures are regularly audited and peer reviewed records of patients or people using the service are maintained in line with GDPR the quality assurance programme for equipment is implemented, maintained and aligned with the requirements of the regulations an appropriate programme of assessment of dose is in place and functioning well.
	Incident reporting and management	 Practice is assessed for adherence to written policies, procedures, protocols and guidelines on the identification, reporting and management of accidental and unintended exposures and significant events. This can be achieved by reviewing a sample of records and or observing the process in practice several times.
	I	
Outcome	Outcome of procedure	 The system in place to monitor the outcome of radiological procedures is assessed to ensure that documented evidence of observations and recording of short-term results for example success of diagnosis, acute side effects are in place.

Туре	Торіс	Description
	Clinical outcome	 Radiotherapeutic nuclear medicine: There are systems in place to monitor clinical outcomes including inefficacy, side effects, morbidity and survival are assessed to ensure that outcome data is routinely recorded.

Literature and resources – diagnostic nuclear medicine and radiotherapeutic nuclear medicine		
The following resources may be useful in informing clinical audit, this is not an exhaustive list.		
Resource	Description	Reference
European Commission's Radiation Protection series no. 198 – Current Status and Recommendations for Improving Uptake and Implementation of Clinical Audit of Medical Radiological Procedures	This resource provides information on enablers to maximise the impact and implementation of clinical audit. It contains a literature review outlining general principles of clinical audit and principles specific to nuclear medicine settings.	https://op.europa.eu/o/opportal-service/download- handler?identifier=94c09d1b-9230-11ed-b508- 01aa75ed71a1&format=PDF&language=en&productionSystem=cellar
QuADRANT: a study on uptake and implementation of clinical audit of medical radiological procedures in Europe—expert recommendations for improvement, endorsed by the ESR	This resource discusses findings and recommendations from the QuADRANT study, a multiprofessional study, on behalf of the European Commission, examining clinical audit across three core specialties—radiology, radiotherapy and nuclear medicine—with an emphasis on radiation protection.	Howlett, D.C., Brady, A.P., Hierath, M. et al. QuADRANT: a study on uptake and implementation of clinical audit of medical radiological procedures in Europe—expert recommendations for improvement, endorsed by the ESR. Insights Imaging 14, 81 (2023). https://doi.org/10.1186/s13244-023-01416-7

QuADRANT study: current status and recommendations for improving uptake and implementation of clinical audit of medical radiological procedures in Europe—the nuclear medicine perspective	This resource discusses findings and recommendations from the QuADRANT study from a nuclear medicine perspective.	Delgado Bolton, R.C., Giammarile, F., Howlett, D.C. et al. The QuADRANT study: current status and recommendations for improving uptake and implementation of clinical audit of medical radiological procedures in Europe—the nuclear medicine perspective. Eur J Nucl Med Mol Imaging 50, 2576–2581 (2023). https://doi.org/10.1007/s00259-023-06203-6
QUANUM 3.0: An Updated Tool for Nuclear Medicine Audits. Third Edition. 2021	This resource provides a detailed description of the quality management systems that should be in place in nuclear medicine services covering both diagnostic and nuclear medicine therapy. Clinical audit checklists are provided – these are designed for use by external auditors, however, they can be used for internal audit purposes.	https://www.iaea.org/publications/13619/quanum-30-an-updated- tool-for-nuclear-medicine-audits
International Atomic Energy Agency Quality Management	These resources provide information on the practical implementation of the Quality Management Audits	Dondi M, Torres L, Marengo M, Massardo T, Mishani E, Van Zyl Ellmann A, et al. Comprehensive Auditing in Nuclear Medicine Through the International Atomic Energy Agency Quality Management Audits in Nuclear Medicine (QUANUM) Program. Part 1:

Audits in Nuclear Medicine	in Nuclear Medicine -	the QUANUM Program and Methodology. Semin Nucl Med.
(QUANUM) papers	QUANUM programme.	2017;47(6):680-6.
		https://pubmed.ncbi.nlm.nih.gov/28969766/
	Part 1 details the QUANUM	Dondi M, Torres L, Marengo M, Massardo T, Mishani E, Van Zyl
	programme and	Ellmann A, et al. Comprehensive Auditing in Nuclear Medicine
	methodology	Through the International Atomic Energy Agency Quality
	Part 2 provides and analysis	Management Audits in Nuclear Medicine Program. Part 2: Analysis of
	of results	Results. Semin Nucl Med. 2017;47(6):687-93.
	Part 3 provides outcome	https://pubmed.ncbi.nlm.nih.gov/28969767/
	analysis	Dondi M, Paez D, Torres L, Marengo M, Delaloye AB, Solanki K, et al.
		Implementation of Quality Systems in Nuclear Medicine: Why It
		Matters. An Outcome Analysis (Quality Management Audits in
		Nuclear Medicine Part III). Semin Nucl Med. 2018;48(3):299-306.
		https://pubmed.ncbi.nlm.nih.gov/29626946/

Appendix 9 – Radiotherapy setting audit topics

Examples of topics in the radiotherapy setting are provided. These topics have been adapted from the European Commission's Radiation Protection series no. 159 – Guidelines on Clinical Audit for Medical radiological procedures (Diagnostic Radiology, Nuclear Medicine and Radiotherapy). These examples are not an exhaustive list. Undertakings should develop audit topics based on the national procedures in line with the complexity of the service and the level of radiological risk within the service. At the end of this table please find additional resources.

Туре	Торіс	Description
Structure	Organisation and management structure	 Assessing how lines of accountability and reporting structures operate in practice against documented lines of accountability and reporting structures can provide assurances that they are clear and are functioning.
	Allocation of responsibilities	 Assessing practice against local policies that describe the allocation and delegation of responsibilities including shared responsibilities. This can provide assurances that delegation is working as intended and not leading to any issues such as lack of clarity of responsibilities or miscommunications. Assessing the continuity of appropriate personnel throughout the patient journey can provide assurance that the most appropriate personnel are involved in the patient's care at the right point in their care journey.
	Personnel, education and training	 Assessing up-to-date training records, supervision and observation of practice can provide assurance that all staff have adequate training for their responsibilities and the duties and tasks they carry out as part of their work.

Туре	Торіс	Description
	Premises and equipment	 The infrastructure is assessed to ensure that it meets the required specifications to ensure the safety of the environment in which care is provided.
		 Inventories of medical radiological equipment for each medical radiological facility are up to date and reviewed regularly to provide assurances that oversight is in place of potential issues such as equipment nearing the end of its useful life.
		 Review of records of all medical radiological equipment is kept under strict surveillance, for example, acceptance testing, performance testing, equipment maintenance, fault and error logs, records of any corrective actions to provide assurances of quality and functionality of equipment.
Process	Referral process	 Practice is assessed for adherence to written policies, procedures and guidelines defining referral criteria and the process to access radiotherapy treatment. This can be achieved by reviewing a sample of records and or observing the process in practice several times.
	Justification process	 Practice is assessed for adherence to written policies, procedures, protocols and guidelines relating to treatment decision to ensure that decisions have been made by a full multidisciplinary team in accordance with evidence based guidelines and using the required minimum dataset for treatment decisions. Practice is assessed for adherence to written policies, procedures, protocols and guidelines for justification of individual exposures that include those involved and responsible for justification. This can be achieved by reviewing a sample of records and or observing the process in practice several times.

Туре	Торіс	Description
	Diagnostic and treatment procedures	 Practice is assessed for adherence to written policies, procedures, protocols and guidelines for all processes in place, for example: patient identification process pregnancy determination and breastfeeding status process that the provision of information on risks and benefits of exposure as appropriate, in advance of exposure. This can be achieved by reviewing a sample of records and or observing the process in practice several times.
	Optimisation	 Practice is assessed for adherence to written policies, procedures, protocols and guidelines relevant to optimisation, for example: contouring target volumes and organs at risk optimised and evaluated treatment plans quality assurance dose management systems. This can be achieved by reviewing a sample of records and or observing the process in practice several times.
	Imaging process	 Practice is assessed for adherence to written, evidence based, approved, protocols for every type of standard medical exposure, for each type of equipment, and for relevant categories of patients. This should include evidence that there are processes in place to assess the quality of images.
	Treatment process	 A sample of treatment plans are assessed to ensure that treatment planning has been performed according to the relevant internationally accepted system and in accordance with protocols where treatment have been combined for example the combination of brachytherapy and external beam therapy.

Туре	Торіс	Description
		 Practice is assessed for adherence to written policies, procedures, protocols and guidelines relevant to treatment delivery, for example: patient immobilisation treatment imaging technique verification of treatment parameters actions in relation to significant deviation from outcomes management of side effects. This can be achieved by reviewing a sample of records and or observing the process in practice several times.
	Records	 A sample of treatment records are assessed to ensure that the agreed minimum dataset has been recorded and is accurate so that the treatment delivered to the patient can be recalculated based on the recorded information if required. The system in place to manage records is assessed to ensure that the management of biographical, clinical and imaging data is meeting the required standard and managed in line with GDPR and legal requirements.
	Quality Management	 The quality management system is assessed to ensure that there is documented evidence that: policies and procedures are regularly audited and peer reviewed records of patients or people using the service are maintained in line with GDPR the quality assurance programme for equipment is implemented, maintained and aligned with the requirements of the regulations an appropriate programme of assessment of dose is in place and functioning well.

Туре	Торіс	Description
	Incident reporting and management	 Practice is assessed for adherence to written policies, procedures, protocols and guidelines on the identification, reporting and management of accidental and unintended exposures and significant events. This can be achieved by reviewing a sample of records and or observing the process in practice several times.
Outcome	Clinical outcome	 There are systems in place to monitor clinical outcomes including inefficacy, side effects, morbidity and survival are assessed to ensure that outcome data is routinely recorded.

Literature and resources – radiotherapy		
The following resources may be useful in informing clinical audit, this is not an exhaustive list.		
Resource	Description	Reference
European Commission's Radiation Protection series no. 198 – Current Status and Recommendations for Improving Uptake and Implementation of Clinical Audit of Medical Radiological Procedures	This resource provides information on enablers to maximise the impact and implementation of clinical audit. It contains a literature review outlining general principles of clinical audit and principles specific to radiotherapy settings.	https://op.europa.eu/o/opportal-service/download- handler?identifier=94c09d1b-9230-11ed-b508- 01aa75ed71a1&format=PDF&language=en&productionSystem=cellar
QuADRANT: a study on uptake and implementation of clinical audit of medical radiological procedures in Europe—expert recommendations for improvement, endorsed by the ESR	This resource discusses findings and recommendations from the QuADRANT study, a multiprofessional study, on behalf of the European Commission, examining clinical audit across three core specialties— radiology, radiotherapy and nuclear medicine—	Howlett, D.C., Brady, A.P., Hierath, M. et al. QuADRANT: a study on uptake and implementation of clinical audit of medical radiological procedures in Europe—expert recommendations for improvement, endorsed by the ESR. Insights Imaging 14, 81 (2023). https://doi.org/10.1186/s13244-023-01416-7

The QuADRANT study: Current status and recommendations for improving uptake and implementation of clinical audit of medical radiological procedures in Europe. The radiotherapy perspective	with an emphasis on radiation protection. This resource discusses findings and recommendations from the QuADRANT study from a radiotherapy perspective	Núria Jornet, Primoz Strojan, David C. Howlett, Adrian P Brady, Monika Hierath, Jonathan Clark, Wolfgang Wadsak, Francesco Giammarile, Mary Coffey. The QuADRANT study: Current status and recommendations for improving uptake and implementation of clinical audit of medical radiological procedures in Europe. The radiotherapy perspective, Radiotherapy and Oncology, Volume 186, 2023, 109772, ISSN 0167-8140, https://doi.org/10.1016/j.radonc.2023.109772
Comprehensive Audits of Radiotherapy Practices: A Tool for Quality Improvement. Quality Assurance Team for Radiation Oncology (QUATRO), Second Edition. International Atomic Energy Agency (IAEA), 2022.	QUATRO audits have been carried out by the IAEA external QUATRO auditor teams in radiotherapy departments for over 20 years. This resource sets out a number of comprehensive audits of radiotherapy practices including infrastructure, equipment and procedure audits.	https://www.iaea.org/publications/14754/comprehensive-audits-of- radiotherapy-practices-a-tool-for-quality-improvement
National Quality Assurance Framework for Radiation Oncology in Ireland. National Cancer Control	This resource provides guidance on quality	https://www.hse.ie/eng/services/list/5/cancer/profinfo/radonc/radiation- oncology-quality-assurance-framework.pdf

Programme, Health Service	indicators for radiation	
Executive. 2021.	oncology services.	
	Appendices include a local facility self-assessment tool and EC recommendations of standards for radiotherapy audit.	
IAEA survey paper	This resource provides results of a survey of radiotherapy departments' current practice in relation to quality assurance activities.	Healy BJ, Budanec M, Ourdane B, Peace T, Petrovic B, Sanz DE, et al. An IAEA survey of radiotherapy practice including quality assurance extent and depth. Acta Oncol. 2020;59(5):503-10. <u>https://pubmed.ncbi.nlm.nih.gov/31973620/</u>
American Association of Physicists in Medicine	This resource describes methodology for improving quality and safety of services by focussing on weaknesses and variability in radiotherapy processes.	Huq MS, Fraass BA, Dunscombe PB, et al. The report of Task Group 100 of the AAPM: application of risk analysis methods to radiation therapy quality management. Med Phys. 2016;43(7):4209–4262. https://www.ncbi.nlm.nih.gov/pmc/articles/PMC4985013/
Appendix 10 - Frequently asked questions (FAQ)

About the National procedures for clinical audit of radiological procedures involving medical exposure to ionising radiation.



What is clinical audit?

Clinical audit is a tool used for quality improvement and is an essential part of making sure people receive good care and service.

What is the purpose of the *National procedures for clinical audit of radiological procedures involving medical exposure to ionising radiation*?

National procedures for clinical audit of radiological procedures involving medical exposure to ionising radiation were established by the Health Information and Quality Authority (HIQA) in November 2023. The purpose of this document is to provide all undertakings (regardless of the size and complexity of the services provided) with the principles and essential criteria that need to be in place within their service to ensure they are compliant with the regulations.

Where can I find the *National procedures for clinical audit of radiological procedures involving medical exposure to ionising radiation***?**

The national procedures document is available on HIQA's website <u>www.hiqa.ie</u> or by clicking on this link <u>here</u>.

Where can I find the recording of HIQA's webinar on the National procedures for clinical audit of radiological procedures involving medical exposure to ionising radiation?

The webinar is available on HIQA's website <u>here</u>. In addition, the word version of the templates contained in the national procedures — including the clinical audit strategy template, the clinical audit checklist template and the sample audit report template are also available on that webpage.

What is HIQA's role in relation to clinical audit of medical radiological procedures?

Since January 2019, HIQA is the competent authority for regulating medical exposure to ionising radiation. An amendment to S.I. No. 256 of 2018^{***} in October 2022 through S.I. 528 of 2022 gave HIQA the role of establishing 'national procedures' for clinical audit. HIQA will also inspect and monitor compliance with the implementation of national procedures into clinical audit practices in facilities.

^{***} S.I. No. 256 of 2018 is the European Union (Basic Safety Standards for Protection Against Dangers Arising from Medical Exposure to Ionising Radiation) Regulations 2018 and associated amendments

I am an undertaking and a sole trader, I operate a small dental practice with one dentist, are the national procedures applicable to me?

Yes. Under the regulations, specifically Regulation 13(4), all undertakings must ensure that clinical audits are carried out in accordance with the national procedures established by HIQA. Inspectors will be assessing compliance with this regulation during inspections.

I am a radiographer working in a busy radiology department in a private imaging centre, does this document apply to me?

Although the undertaking has responsibility to ensure clinical audit of medical radiological procedures is implemented, this document also applies to all staff involved in medical radiological procedures in both dental and medical settings. This includes radiographers, radiologists, dentists and other medical and dental professions carrying out medical radiological procedures. All staff working in radiological facilities play an important role in supporting clinical audit practices. Staff participation in clinical audit and in the implementation of recommendations from clinical audit is critical to help improve the quality and safety of the services they provide to people using those services.

Clinical audit of radiological procedures is an established practice in my facility, what do I need to do to ensure I comply with the regulations?

An undertaking has responsibility to ensure compliance with S.I. No. 256 of 2018 by having a clinical audit strategy in place which considers the principles and essential criteria set out in the national procedures document. Undertakings should review the existing clinical audit practices in place and compare these to the principles and essential criteria provided in the national procedures. This review should determine if the current clinical audit programme in place is sufficient to meet the requirements set out in the national procedures. The level of radiological risk in the service should also be considered in this review.

In our facility, we are using a clinical audit cycle that is not exactly the same as the one in the document, is that OK?

Yes, of course. There are numerous audit cycles available varying in complexity and some of these are referenced in the document. You may wish to use the clinical audit cycle endorsed by your professional body or organisation, or a clinical audit cycle that you have used previously. The important thing is that the basic principles of the audit cycle are followed, which includes implementing recommendations, closing the audit loop and beginning the next audit cycle if that is what is deemed appropriate.

What is an outcome audit?

In medical radiological procedures, an outcome refers to the results of the examination or treatment as they apply to the patient. Therefore, an outcome audit

Page 75 of 78

will look at the outcome of a diagnostic procedure or the clinical outcome of therapy. For example, in dental and radiological settings, an outcome audit may assess if the medical ionising procedure or examination achieved the intended outcome and diagnosis of the presenting complaint. In radiotherapy settings, an outcome audit might look at the treatment side-effects and complications or the disease-free survival time.

The national procedures document provides examples of outcome audits for each setting in Appendix 6 to 9 of the document. It is important to carry out outcome audits as poor or unanticipated outcomes may be an indication that the quality and safety of the service needs to be improved.

How can clinical audit be carried out with limited resources?

Limited resources are identified in literature as a potential barrier to the implementation of clinical audit. When working with limited resources, services can:

- identify the limited resources available
- consider any contingencies that can be built in to comply with regulations
- prioritise which audits should be carried out.

This may mean carrying out audit where there is known risk or known issues within a service. Consideration should also be given to including a small amount of audit activity in to day-to-day practice. This approach might work better for services than carrying out large infrequent audits.

Audits may also help to identify where processes can be made more effective and efficient, therefore freeing up resources to focus on other aspects of patient care.

Where will we get training and education on this?

The national procedures identifies some resources for training and education. These are sign-posted within the document and are also available in the references and in the setting specific Appendix 6 to 9. Professional bodies and associations may also have audit training to offer.

What are standards?

A standard is a level of quality or attainment – there should always be a target that you are aiming for in mind. Professional bodies and the literature can help to set standards of good practice. Sometimes there may be no published standards for a part of the patient cycle you wish to audit. In this case, services need to decide what standard they are aiming for so that they have an agreed target in mind.

For example, in dental settings, an audit may assess the percentage of exposures that are expected to be grade 1 versus grade 3 in relation to image quality, when assessed

with a quality standard of the professional body. Another example may be an audit of the number of repeat X-rays required to identify a pathology.

When is HIQA going to start assessing compliance in relation to clinical audit on inspection?

The specific requirements for clinical audit of medical radiological procedures identified in this document are required to be implemented as part of clinical audit practice in each facility. Regulation 13(4) specifies compliance with the national procedures must be evident when HIQA inspects services. HIQA will seek evidence of compliance with Regulation 13(4) from 2024 onwards. This means that all steps along the patient pathway for medical radiological procedures must be included in the clinical audit strategy.

More detail on how HIQA inspects services providing medical exposure to ionising radiation and how services can comply are available in guidance documents available on <u>www.hiqa.ie.</u> These guidance documents include:

- the guide for <u>medical</u> and <u>dental</u> services which details what undertakings can expect in relation to the inspection process
- the <u>assessment-judgment framework</u>, which sets out the lines of enquiry (questions) to be explored by inspectors in order to assess compliance with the regulations being monitored or assessed
- the guidance on the <u>assessment of compliance</u> provides information to undertakings about how the regulations are assessed and how compliance is measured.



Published by the Health Information and Quality Authority (HIQA).

Health Information and Quality Authority

George's Court

George's Lane

Smithfield

Dublin 7

D07 E98Y

+353 (0)1 814 7400

info@hiqa.ie

www.hiqa.ie

© Health Information and Quality Authority 2024