

Meet Andy



Hi, I'm Andy. I am a father and full-time carer for my son, Mark, who has complex needs. This means that we avail of different health and social care services to make sure Mark gets the care and support that he needs.

Last month, we had appointments with our local children's disability network team, the Child and Adolescent Mental Health Service team, as well as Mark's consultant at the hospital. I had to repeat the same information at each appointment, and update them on the care, support, and treatment that Mark is receiving as they do not have access to his records from the other services because there is no shared system. I worry that I will forget some information or that I am sharing the wrong information as I have not properly understood what I've been told.

I wish there was an online system where the information could be better shared between services so that we would not have these problems. This would make things a lot easier for me and Mark. Having to coordinate all of this information myself adds a lot more stress for me and I just want to focus on caring for my son.