Health Information and Quality Authority

An tÚdarás Um Fhaisnéis agus Cáilíocht Sláinte

DRAFT RECOMMENDATIONS ON
ICT Enablement of Persons Services
Public Consultation Feedback Form

March 2022

Draft recommendations on ICT enablement of older persons services in Ireland

The Health Information and Quality Authority (HIQA) is holding a public consultation to give people an opportunity to provide feedback on the draft recommendations on ICT enablement of older persons services in Ireland.

Your views are very important to us, and we will carefully assess all feedback received and use it to help develop the final recommendations which will be submitted to the Minister for Health for approval.

Please note: the focus for this consultation is the content and structure of the draft recommendations. The final wording, design and layout of the recommendations will be developed after the public consultation. We welcome responses to all questions, and there will be an opportunity at the end of the survey to provide any additional general comments.

The closing date for the public consultation is Friday, 29 April 2022.

Data Protection and Freedom of Information

- HIQA will only collect personal information during this consultation for the purposes of verifying your feedback or where you have indicated that you would like to be contacted to partake in future stakeholder engagement.
- If you have any concerns regarding your data, please contact HIQA's Information Governance and Assurance Manager on infogovernance@hiqa.ie.
- Please note that HIQA is subject to the Freedom of Information (FOI) Act and the statutory Code of Practice in relation to FOI. Following the consultation, we will publish a statement of outcomes document summarising the responses received, which will include the names and types of organisations that submitted feedback to us.
- For that reason, it would be helpful if you could explain to us if you regard the information you have provided us as being confidential or commercially sensitive. If we receive a request for disclosure of the information under FOI, we will take full account of your explanation, but we cannot give you an assurance that confidentiality can be maintained in all circumstances.

Instructions for submitting feedback

- This public consultation is in relation to the draft recommendations on ICT enablement of older persons services in Ireland. You can find the draft recommendations document, alongside the best practice review paper and the AS IS analysis paper that has informed these draft recommendations, on www.hiqa.ie.
- If you are commenting in a personal capacity, there is no need to provide your name or any other personal information. However, if you would like to be contacted to take part in future stakeholder engagement, there is an option to provide your name and contact number.
- If you are commenting on behalf of an organisation, please combine all feedback from your organisation into one submission. In this case, we will request a name and contact number for a designated representative from your organisation in case we need to verify the authenticity of your contribution.
- Do not paste other tables into the boxes already provided — type directly into the box as the box expands.
- Please spell out any abbreviations that you use.

About you

1. Are you providing this feedback:

◯ As an individual

◯ On behalf of an organisation

2. If you are providing this feedback on behalf of an organisation, please provide the organisation's name and contact details below.

Your feedback on the draft recommendations

In this section, we would like to find out what you think of the content of the draft recommendations on ICT enablement of older persons services in Ireland.

The questions are not intended in any way to limit your feedback, and other comments relating to the draft recommendations are welcome.

4. Strategy and governance

Please provide your feedback on recommendations 1-3:

5. Vision and roadmap

Please provide your feedback on recommendations 4-10

6. Standardised sharing of information

Please provide your feedback on recommendations 11-14

7. User engagement

Please provide your feedback on Recommendations 15-18

8. General comments

Are there any other comments that you would like to make about these draft recommendations?

9. Further engagement

If you would like to participate in future stakeholder engagement in relation to this work, please provide your name and contact details below.

Thank you for taking the time to give us your views on the draft recommendations on ICT enablement of older persons services in Ireland.

Please return your form to us by email or post before:
5pm, 29 April 2022.

Email:
technicalstandards@hiqa.ie

Post:
Technical Standards Public Consultation
Health Information and Quality Authority
George's Court
George's Ln
Smithfield
Dublin 7
D07 E98Y.

For further information on this work, please visit www.hiqa.ie or email technicalstandards@hiqa.ie

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For further information please contact:

Health Information and Quality Authority
Dublin Regional Office
Gerge's Court
George's Lane
Smithfield
Dublin 7
D07 E98Y

Phone +353 (0) 1 814 9400
Email: info@hiqa.ie
URL: www.hiqa.ie

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