

# Child Protection and Welfare Thematic Inspection Programme 2019–2021

12

Service areas inspected



65 children and 110 parents and family members

Inspectors met or spoke with 65 children and 110 parents and family members

## Children's voices

"Really nice to have someone to talk to."

"She made a difference in a very good way."

"I can trust them with what I say."

"She asks for my opinion and involves me in meetings."

## Parents' thoughts

"Everything is great now thanks to social work."

"If you work with them, they work with you."

"Social workers were straight down the line and there was no beating around the bush."

"They had a job to do and they were clear about this."

## Findings



Significant progress was made across all service areas throughout the inspection programme, with child-centred and innovative practice initiatives witnessed by inspectors.



The majority of children and parents were positive about their experience of the child protection and welfare service they received.



Improvements are required in the completion and timeliness of notifications of suspected abuse to An Garda Síochána.



Staff vacancies remained a challenge across the majority of service areas inspected, which negatively impacted on service provision.