

From: Tadhg Daly
Sent: Wednesday 6 May 2020 17:13
To: Phelim Quinn <pquinn@higa.ie>
Cc: Mary Dunnion <MDunnion@higa.ie>; Susan Cliffe <scliffe@higa.ie>; Fiona Kenny <ea@nhi.ie>
Subject: RE: Our meeting this morning

Phelim,

Thank you for your email following our meeting on Thursday last, a constructive and positive meeting.

In the first instance I note and acknowledge clarification again that the assessment process is a supportive one.

As you state by cooperating and working together we can continue to protect people and provide them with the best possible care in nursing homes. We will ensure that the feedback received by NHI will be provided to Susan Cliffe as agreed.

I can confirm receipt of the clarification on the communication process post assessment. Thank you also for confirming that HIQA will raise the issues regarding multiplicity of reporting.

We remain committed to working with you and your colleagues in the Authority during this extremely challenging time for nursing homes residents and staff.

Best regards,
Tadhg

Tadhg Daly
Chief Executive

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NHI Care Awards 2020
in association with Homecare Medical
Citywest Hotel, Thursday 12th November 2020, 7pm

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