

[REDACTED]

27 April 2020

Our Reference: [REDACTED]

RE: Health Act 2007 (as amended); Registration of [REDACTED]

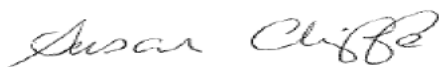
Dear [REDACTED]

I refer to my letter of 17 April 2020, regarding the implementation of the Interim Public Health and Infection Control Guidelines on the Prevention and Management of COVID-19 Outbreaks in Residential Care Facilities and Similar Units (V3.1 14/04/2020).

In the absence of a response other than holding emails dated 21 and 22 April 2020 (both attached), advising of the intention to provide a more detailed response at a later date I am escalating this to you.

I wish to inform you that I remain concerned regarding the placement of residents on [REDACTED] and the [REDACTED] that have not tested positive remain in the same multi occupancy room as those residents who have tested positive for COVID-19. This situation continues to put vulnerable residents at risk.

Yours sincerely,



Susan Cliffe
Deputy Chief Inspector of Social Services
Health Information and Quality Authority

CC by email: [REDACTED]

CC by email: [REDACTED]