



Provider Assurance Report

Dublin South Central Service

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| Name of Service Area: | Dublin South Central |
| OSV No: | OSV-004416 & OSV-004417 |
| Name of provider: | Tusla |
| Chief Operations Officer: | Mr. Jim Gibson |
| Date of Request: | 06 December 2019 |
| Date to be returned | 03 February 2020 |

Assurance is required in the following area:

1. Unallocated Cases

Please outline how the unallocated cases project has impacted on the waiting list in Dublin South Central.

Please clearly provide the following data/information:

The number of unallocated cases in Dublin South Central in the Child Protection and Welfare Service by priority level:

The number of unallocated cases in Dublin South Central in the Child Protection and Welfare Service by priority level:

The number of unallocated children in care as of the 31/12/2019

The means by which the COO is assured of the reduction in unallocated cases in Dublin South Central

Whether this project will be extended into 2020

If so, the projected outcomes, including timelines of the project

Assurance is required in the following area:

2. Recruitment/Resources

Please outline how the Dublin South Central Service Area benefited from recruitment initiatives and the pilot of the workforce development plan specifically to include.

Please clearly provide the following data/information:

The outcome of the comprehensive review of resources at the 'front door'

The number of approved WTE posts in the Child Protection and Welfare Service

The number of new posts approved since September 2019 (if applicable)

The number of approved WTE posts in the foster care service

The number of posts filled in the foster care service since September 2019

The number of filled posts in the Child protection and Welfare Service since September 2019

A breakdown of vacancies per function (Child Protection and Welfare Service and Foster Care Service)as of 31/12/2019

Specific initiatives employed to ensure effective use of resources

Assurance is required in the following area:

3. PPFS and pathways to community based early intervention

Please outline how children and families in Dublin South Central benefited from the review and strengthening of PPFS and pathways to community based early intervention.

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| Please clearly provide the following data/information: |
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| Use of RED process |
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| Use of Meitheal process |
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| Implementation of national RED process practice guidance |
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Assurance is required in the following area:

4. Retrospective Cases

Please outline how the national service improvement project for the management of retrospective cases has impacted on the management of retrospective cases in Dublin South Central Area.

Please include in your response:

The number of retrospective cases awaiting allocation by priority level as of 31/12/2019

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| Assurance is required in the following area: |
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| 5. Audit of Garda Notifications |
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Please outline what follow up has been completed with An Garda Siochana in relation to the above audit in the Dublin South Central Area.

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Assurance is required in the following area:

6. Supports/training initiatives to staff who complete initial assessment and safety planning.

Please outline what supports have been put in place to support good practice and consistency in approach in relation to the completion of initial assessments and safety planning.

Please clearly provide the following data/information:

Specific supports/training initiatives initiatives

How you are assured of the impact of these initiatives on practice and outcomes for children

Assurance is required in the following area:

7. Review of current service delivery model

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| Please clearly provide the following data/information: |
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| The key findings of the review |
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| What measures have been put in place to date to address the findings of the review |
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| The expected impact on service delivery arising out of the findings of the review in Dublin South Central |
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Assurance is required in the following area:

8. Specific Area initiatives as outlined in the Service Improvement Plan for DSC

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| Please clearly provide the following data/information: |
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| The implementation of self-audits and how the findings of these audits have contributed to service improvement |
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| The implementation of the area learning plan |
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| The effective use of case management |
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The timely completion of notifications of suspected abuse to An Garda Síochána