

Mr Jim Gibson
Chief Operations Officer
Tusla
5th Floor
Brunel Building
Heuston South Quarter
Kilmainham
Dublin 8

6 December 2019

Our Ref: 191206_AR_JG

Dear Mr. Gibson,

I am writing to you in relation to the five service areas that have service improvement plans in place.

I enclose templates to be completed in regard to:

- an update on the progress made in regard to the individual service improvement plans for each area
- updates on action plans for the CPW and fostering services of Carlow/Kilkenny/South Tipperary, and Dublin South Central
- update on the CPW action plan from Dublin South West/Kildare/West Wicklow.

Please also forward a copy of the national report on the management of retrospective cases referenced in your service improvement plans and any policy/procedural changes that have been implemented in regard to the management of Retrospective Cases.

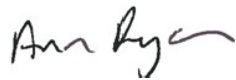
□ **Head Office:**
**Unit 1301, City Gate, Mahon,
Cork, Ireland.**
Tel: +353 (0) 21 240 9300
Fax: +353 (0) 21 240 9600

□ **Dublin Regional Office:**
George's Court, George's Lane,
Dublin 7, Ireland
Tel: +353 (0) 1 814 7400
Fax: +353 (0) 1 814 7499

Please confirm whether the new national policies listed on service improvement plans have been approved for implementation.

Please return the above information, marked for my attention by Monday, February 3 2020.

Yours sincerely,



ANN RYAN
Head of Programme – Children’s Services

Head Office:
Unit 1301, City Gate, Mahon,
Cork, Ireland.
Tel: +353 (0) 21 240 9300
Fax: +353 (0) 21 240 9600

Dublin Regional Office:
George’s Court, George’s Lane,
Dublin 7, Ireland
Tel: +353 (0) 1 814 7400
Fax: +353 (0) 1 814 7499