

Freedom of Information Requests 2019- Disclosure Log - Non-Personal Requests Only

Our ref number	Date of Request	Summary of Request	Applicant Details	Decision Made
FOIR 001 019	03 01 2019	How much was spent by the Department in 2017 and 2018 on bottled water.	Other	Grant
FOIR 003 019	16 01 2019	Copies of all documentation and reports in regards to any inspections of Tabor House in County Meath	Other	Transferred to HSE
FOIR 004 019	28 01 2019	The number and nature of complaints made to HIQA relating to the care of elderly residents staying in nursing homes in Cork, from July 2018, to January 2019.	Journalist	Part Grant. Section 35 and Section 37
FOIR 005 019	14 02 2019	<ol style="list-style-type: none"> 1. the statutory approval, as signed by the then Minister for Health, James Reilly, mandating the National Standards for Residential Services for Children and Adults with Disabilities 2. the statutory approval, as signed by the then Minister for Children and Youth Affairs, Frances Fitzgerald, mandating the Standards; and 3. the statutory approval, as signed by the then Minister of State for Disability, Equality, Mental Health and Older People, Kathleen Lynch, mandating the Standards. 	Other	Grant
FOIR 006 019	18 02 2019	<p>A database/spreadsheet/list containing the following data:</p> <ul style="list-style-type: none"> • The number of employees of the agency sacked in 2016, 2017, 2018. 	Other	Grant

		<ul style="list-style-type: none"> • The reason for the dismissal of each of the above employees. • The number of employees of the agency suspended in 2016, 2017, 2018. • The reason for the suspension of each of the above employees. • The number of complaints of bullying received by the agency in 2016, 2017, 2018. • The number of complaints of sexual harassment received by the agency in 2016, 2017, 2018. 		
FOIR 008 019	20 02 2019	Correspondence between the HIQA CEO and the Health Minister/Department of Health Secretary General/ HSE Director General in 2018.	Other	Grant
FOIR 009 019	20 02 2019	<p>The total number of allegations of abuse received by HIQA from nursing homes in 2018 and a breakdown of the nature of alleged incidents, such as physical, psychological etc; and the total number of allegations involving staff misconduct;</p> <ul style="list-style-type: none"> · The total number of unsolicited pieces of information/complaints received by HIQA in 2018 in relation to all nursing homes and a breakdown of the nature of alleged incidents, such as safeguarding and safety; and the total number of such complaints passed on to the Ombudsman and An Garda Síochana; and the total number of “unsolicited” allegations involving staff misconduct; · The total number of allegations of abuse in nursing homes received by HIQA from complaints from staff, residents and relatives made outside the mandatory 	Journalist	Grant

		<p>reporting process in 2018 and a breakdown of the nature of alleged incidents, such as physical, psychological etc; and the total number of allegations involving staff misconduct;</p> <ul style="list-style-type: none"> · All information in relation concerns or issues raised by HIQA employees in 2017 and 2018 about data protection issues arising from the passing of complaints/allegations in relation to nursing homes to the Ombudsman or An Garda Síochana; 		
FOIR 011 019	20 02 2019	<p>I request under the Freedom of Information Acts 2014, the following records in relation to residential centres for people with an intellectual disability:</p> <ul style="list-style-type: none"> · A list of all centres issued with notice of proposal to cancel registration in 2018; · The total number of centres issued with notice of proposal to cancel registration in 2018; · A list of all centres issued with notice of proposal to cancel registration and whose registration was cancelled by Hiqa in 2018; · The total number of centres which are currently the subject of a proposal issued to cancel registration in 2018; a list of these centres; 	Journalist	Grant
FOIR 014 019	01 03 2019	<p>1. Copies of all correspondence – to include emails, memos, letters, handwritten notes, etc – sent to HIQA by consultants working in hospitals referring to inappropriate use of trolleys in the Emergency</p>	Journalist	Part Grant Section 37 and 42

		<p>Departments, and/or placing patients on trolleys in wards or elsewhere in the hospital as a result of overcrowding in the ED; sent at any time since January 2018.</p> <p>2. Copies of all correspondence – to include emails, memos, letters, handwritten notes, etc – sent to HIQA by the Irish Nursing and Midwives Organisation and/or by representatives of the INMO referring to inappropriate use of trolleys in the Emergency Departments in hospitals, and/or placing patients on trolleys in wards or elsewhere in the hospital as a result of overcrowding in the ED; sent at any time since January 2018.</p> <p>3. Copies of all correspondence – to include emails, memos, letters, handwritten notes, etc – sent to HIQA by members of the public ie not medical staff referring to inappropriate use of trolleys in the Emergency Departments in hospitals, and/or placing patients on trolleys in wards or elsewhere in the hospital as a result of overcrowding in the ED; sent at any time since January 2018.</p>		
FOIR 015 019	01 03 2019	<ul style="list-style-type: none"> • All correspondence between your department and anyone working in the Health Services Unit of the Reception and Integration Agency (RIA) from the year 2015 to present • All correspondence between your department and the Minister of Justice from the year 2015 to present • Copy of all FOI requests sent to your office in relation to health care provided in Direct Provisional Centers from the year 2015 to present 	Other	Part Grant. Section 37

		<ul style="list-style-type: none"> All correspondence between your department and anyone working for Irish Refugee Council from year 2015 to present 		
FOIR 016 019	04 03 2019	All personal expenses (travel, subsistence, accommodation, etc.) claimed in 2017 and 2018 by the chief executive, or equivalent, of the agency. All records and receipts for the expenses claimed in 2017 and 2018.	Journalist	Grant
FOIR 017 019	04 03 2019	Copy of 3rd party complaint in connection with the theft of medication at Named Nursing Home together with written notes, support documentation, notes regarding the complaint and action there on.	Other	Part Grant. Section 35, section 37 and section 30
FOIR 019 019	11 03 2019	We would be most grateful if you could release to us all papers pursuant to the Freedom of Information Act, relating to any outbreak of Clostridium Difficile between the 1st July 2018 and 28th January 2019 at the Mater Hospital.	Other	Refuse. Section 15(1)1(a) records do not exist
FOIR 020 019	25 03 2019	Documents the Health Information and Quality Authority, retain on file relative to notice being served on them by Named Service, Liffey Region, of their proposal to commission an investigation pursuant to the HSE's Trust in Care Policy.	other	Grant
FOIR 021 019	05 04 2019	Request for publically available MRSA figures for CUH.	Other	Withdrawn, dealt with outside of FOI.

FOIR 022 019	16 04 2019	Correspondence between HIQA CEO Phelim Quinn and the HSE Director General between September 1 2018 and March 31 2019? Correspondence between HIQA CEO Phelim Quinn and Minister for Health Simon Harris between September 1 2018 and March 31 2019? Correspondence between HIQA CEO Phelim Quinn and Secretary General of the Department of Health September 1 2018 and March 31 2019?	Journalist	Grant
FOIR 024 019	15 05 2019	The total number of complaints Hiqa has received about nursing homes in Ireland since January 1, 2018, and a copy of all of the complaints.	Journalist	Part Grant Section 35 and 37
FOIR 026 019	27 05 2019	Statutory approval, as signed by the then Minister for Health and Children, Mary Harney, mandating the Standards pursuant to section 10 (2) of the Health Act 2007	Other	Refuse. Section 15(1)1(a) records do not exist
FOIR 027 019	4 06 2019	All information in Hiqa's possession in relation to unsolicited information received by Hiqa between the dates of 1 November 2018 and 4 June 2019 in relation to older people, disability services and children's services.	Journalist	Part grant. Section 35, 37 and 42(M)
FOIR 028 019	10 06 2019	Total number of CPE cases detected in Irish hospitals (a) last year and (b) so far this year, with a breakdown by each individual hospital.	Other	Withdrawn. Dealt with outside FOI.
FOIR 029 019	10 06 2019	1. All correspondence between Minister for Health Simon Harris, and HIQA, in relation to a proposed investigation into the CervicalCheck screening	Journalist	Grant

		<p>programme, between 1st May 2018, and 1st May 2019.</p> <p>(I understand this is a lengthy timeframe however I believe the volume of correspondence is small, firstly the first piece of correspondence from Mr Harris requesting an investigation.</p> <p>Secondly, the HIQA board in their December meeting discussed the chair of the board writing to Mr Harris to seek clarification on his earlier request.)</p>		
FOIR 030 019	10 06 2019	<ol style="list-style-type: none"> 1. The number of staff employed in the registrations team, and the staff turnover rate in the team, for the years 2018, 2017, 2016 (the figures for this request and others below to be broken down by each year). 2. The number of staff employed in the disability pillar team, and the staff turnover rate in the team, for the years 2018, 2017, 2016. 3. The number of staff grievances lodged to HIQA in the years 2016, 2017, 2018 (note this, and below requests, would include grievances made by contract staff as well). 4. The number of staff grievances that are outstanding as of 10th June 2019. 5. The number of staff grievances lodged from staff in the disability pillar in the years 2016, 2017, 2018. 6. The number of staff grievances lodged from staff in the registration team in the years 2016, 2017, 2018. 7. A copy of a HIQA inspection report into Cluain Fhionnain centre, run by the HSE based in Kerry, conducted in August 2017. 	Journalist	Part grant, Section 15 and Section 37

		<p>8. A copy of the internal review, into a complaint made to HIQA by I believe a HSE employee in the Cluain Fhionnain centre, in respect of the August 2017 inspection report.</p> <p>9. A copy of an internal review carried out on a trial use of flexitime for HIQA staff. I understand the trial of flexitime took place around 18 months ago.</p>		
FOIR 031 019	12 06 2019	<p>1. All correspondence between the HIQA chief executive, of the chair of HIQA's board, (either sent and received) and the Minister for Health, from 1st February and 11th June 2019.</p> <p>2. All correspondence between the HIQA chief executive, of the chair of HIQA's board, (either sent and received) and the director general of the HSE, from 1st February and 11th June 2019.</p>	Journalist	Part grant. Section 29
FOIR 032 019	18 06 2019	<p>HIQA introduced a Submissions policy and procedure in March 2016 for Registered Providers to use if they wished to challenge the judgements contained within draft inspection reports. The 'Overview of 2016 HIQA regulation of social care and healthcare services' report published in April 2017 contained a breakdown of the total numbers of submissions received and the numbers by sector regulated however, the subsequent report 'Overview of HIQA regulation of social care and health care services 2017' published in May 2018 simply provided a total number of submissions received but not the total number by sector. Neither report provided detail on the outcome of the submissions and in particular the</p>	Other	Withdrawn, dealt with outside FOI.

		<p>number of judgements which were upheld, partially upheld or not upheld.</p> <p>Similarly, the 'Overview of 2016 regulation of social care and healthcare services' report published in April 2017 contained a breakdown of the total number of complaints received and the numbers by sector regulated however the subsequent report did not. I am therefore requesting under the Freedom of Information Act 2014 that the attached table be populated in respect of the submissions and complaints received by HIQA.</p>		
FOIR 033 019	20 06 2019	<ul style="list-style-type: none"> • Records of the number of concerns that HIQA has received in relation to Mayo University Hospital for 2018 • Please provide a copy of those concerns, with all personal and identifying information redacted accordingly 	Journalist	Part Grant. Section 37.
FOIR 034 019	26 06 2019	I am looking for information please, if possible, a report from Named Nursing Home, Dublin, of the events which occurred that day, August 4th and related information from August 3rd 2018 related to a death of a resident?	Other	Refuse. Section 37.
FOIR 035 019	10 07 2019	<p>Copies of all correspondence relating to:</p> <ol style="list-style-type: none"> 1. An inspection carried out by HIQA on Named Nursing Home on 17 and 18 December 2014; 2. A follow-up inspection conducted by HIQA on Named Nursing Home on 23 March 2015; 3. The publication of HIQA's report on Named Nursing 	Other	Withdrawn

		<p>Home 2 April 2015;</p> <p>4. The Internal Review conducted by HIQA which resulted in the publication of a report on 30 October 2015;</p> <p>5. The final report issued by HIQA on 13 November 2015;</p> <p>6. HIQA's internal communications concerning the above-mentioned events.</p>		
FOIR 036 019	12 07 2019	Minutes of risk management meetings held between HIQA and the HSE in 2019	Other	Part grant
FOIR 037 019	12 07 2019	Correspondence between the HIQA CEO And Medical Council CEO between July 2018 and July 2019	Journalist	Grant
FOIR 038 019	15 07 2019	<p>I'm looking for a copy of your 'Record of Processing Activities'. This is a single document that I understand that you are required to maintain under Article 30 GDPR.</p> <p>Could you supply the current version, and any earlier versions that are on file?</p> <p>If you don't maintain a ROPA, could you supply any records that provide an explanation as to why a ROPA is not required for your body.</p> <p>Could you please supply the information in a searchable format, as per section 17(1)(c) of FOI 2014. If the ROPA is maintained in Excel format, could you please provide it in Excel format? If not, can it be converted or extracted to Excel, or an open format like CSV?</p>	Other	Grant

FOIR 039 019	16 07 2019	A blank copy of the Authority Monitoring Approach Inspector's Notebook used during inspection of designated centres for older people. A similar request for a blank copy of the older version of the Inspectors' Notebook was granted and shared with NHI via email on 16th June 2017.	Other	Dealt with outside FOI
FOIR 040 019	18 07 2019	All records, including draft reports, held by Hiqa in relation to an August 2017 (I believe 29-30th) inspection of Cluain Fhionnain centre.	Journalist	Refuse 29(1)(a), 30(1)
FOIR 042 019	06 08 2019	Correspondence between the HIQA CEO and the Health Minister/Department of Health Secretary General/ HSE Director General this year.	Journalist	Part Grant. Section 29
FOIR 043 019	06 08 2019	A list of external legal practitioners (solicitors/law firms and barristers) paid in 2017, 2018 and 2019 for services carried out on behalf of HIQA, including the name of the practitioner, the sum paid and, where possible, a general description of the work carried out.	Journalist	Grant
FOIR 045 019	26 08 2019	The total number of concerns related to Regulation 8 and the number of NFO6 notifications received by HIQA in relation to all HSE nursing homes in Ireland (i) in 2017 (ii) 2018 and (iii) 2019 - with a breakdown by nursing home.	Journalist	Grant
FOIR 046 019	11 09 2019	A list and breakdown of taxi expenses used by HIQA from the year 2018, and the first six months of 2019. Please indicate specific times and dates when taxis were used to courier documents.	Journalist	Grant

FOIR 049 019	15 10 2019	A copy of all inspection reports into private and voluntary children's homes since January 2018. I would like these to be sent to me electronically.	Journalist	Transferred to Tusla
FOIR 051 019	21 10 2019	A copy of all complaints received by Hiqa since 2017 in relation to public and private nursing homes.	Journalist	Part Grant. Section 35 and 17
FOIR 052 019	21 10 2019	All information in Hiqa's possession in relation to unsolicited information received by Hiqa between the dates of 5 June 2019 and 21 October 2019 in relation to older people, disability services and children's services.	Journalist	Part Grant. Section 37, 35, 42(m)
FOIR 053 019	24 10 2019	A copy of all complaints/feedback sent to HIQA by HSE staff regarding HSE services since January 2018.	Journalist	Withdrawn
FOIR 054 019	29 10 2019	The number of medication errors recorded since 2016. I would like this broken down annually, and by hospital. The number or errors which lead to a patient's death.	Journalist	Transferred to HSE
FOIR 055 019	30 10 2019	Documents relating details of the unsolicited complaints made to Hiqa by phone or in writing in 2018 and to date in 2019 in relation to nursing homes for the elderly. Documents specifically relating to sexual assault complaints in nursing homes in 2018 and to date in 2019. Documents specifically relating to any complaints in nursing homes in 2018 and to date in 2019 which involved the Gardai.	Journalist	Part grant. Section 37, 35, 42(m)

FOIR 056 019	31 10 2019	Documents relating details of the unsolicited complaints made to HIQA by phone or in writing in 2018 and to date in 2019 in relation to foster carers with from children or other concerned parties. Documents specifically relating to sexual assault complaints relating to children in foster care in 2018 and to date in 2019. Documents specifically relating to any complaints relating to children in foster care/foster homes in 2018 and to date in 2019 which involved the Gardai.	Journalist	Part grant. Section 37, 35, 42(m)
FOIR 056 019	31 10 2019	Documents relating details of the unsolicited complaints made to HIQA by phone or in writing in 2018 and to date in 2019 in relation to foster carers with from children or other concerned parties. Documents specifically relating to sexual assault complaints relating to children in foster care in 2018 and to date in 2019. Documents specifically relating to any complaints relating to children in foster care/foster homes in 2018 and to date in 2019 which involved the Gardai.	Journalist	Part grant. Section 37, 35, 42(m)
FOIR 057 019	04 11 2019	Correspondence between the chair, chief operations officer, and chief executive of Tusla and the chair and chief executive of Hiqa, between 1st August to 3rd November 2019	Journalist	Grant
FOIR 058 019	04 11 2019	I am seeking: 1. Copies of complaints made by or on behalf of nursing home residents to HIQA in relation to residential care/care at nursing homes between 1 January 2017 and 31 December 2018.	Journalist	Part grant. Sections 35 and 37

		2. Information regarding the subsequent response from HIQA to each complaint made in relation to residential care/care at nursing homes between 1 January 2017 and 31 December 2018.		
FOIR 059 019	5 11 2019	(1) Can you release concerns received by Hiqa about hospital food during 2019 (from January) (2) Can you release concerns received by Hiqa about hospital hygiene, faulty equipment and accidents during 2019 (from January)	Journalist	Part grant. Sections,29, 35, and 27
FOIR 060 019	08 11 2019	Minutes of risk management meetings held between HIQA and the HSE between May and November 2019.	Journalist	Refuse. Section 30.
FOIR 061 019	11 11 2019	Correspondence between HIQA CEO Phelim Quinn and the HSE Director General between April 1 2019 and October 31 2019? Correspondence between HIQA CEO Phelim Quinn and Minister for Health Simon Harris between April 1 2019 and October 31 2019? Correspondence between HIQA CEO Phelim Quinn and Secretary General of the Department of Health between April 1 2019 and October 31 2019?	Journalist	Part grant. Section 30(1) and Section 29
FOIR 062 019	20 11 2019	All information in Hiqa's possession in relation to unsolicited information received by Hiqa between the dates of January 1st 2019 and November 10th 2019, in relation older people, disability services and children's services.	Journalist	Part grant. Section 35, 37 , 42(M)

FOIR 063 019	20 11 2019	All concerns received by HIQA about the standard of food and meals and cleanliness in hospitals in Ireland between 1st January 2019 and 10 November 2019.	Journalist	Part Grant, Section 35 and 37.
FOIR 064 019	29 11 2019	Correspondence between the chief executive of Hiqa and the Department of Health in relation to the Health and Social Care Regulatory Forum, including the submission from the forum to the Department, in 2018.	Journalist	Refuse Section 15(1)(a)
FOIR 066	09 12 2019	<ul style="list-style-type: none"> • The number of times the Office of the Chief Inspector took legal enforcement action against providers of nursing homes since 2008 in the District, Circuit and High Court • The type and rationale for the legal actions e.g poor governance, lack of compliance with Regulations etc • The outcome of the legal actions e.g. fines, closure etc <p>Details of the number of new nursing home beds that have been applied for to date in 2019 and are in the process of being registered, whether they are extensions in existing homes or new builds and the county they are in.</p>	Other	Withdrawn
FOIR 067 019	30 12 2019	All correspondence sent and received including attachments between Rachel Flynn director of health information and standards Tusla, on the issue of the development of national standards for children's social services, between 1st May and 20th December 2019	Journalist	Part grant. Section 37

FOIR 068 019	30 12 2019	A copy of all complaints Hiqa received about nursing homes in 2019.	Journalist	Part grant. Sections 35, 37, 29(1), and 42(m)
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