

937 designated centres

3 in 5 inspected



741 inspections



561 centres



43% unannounced



Characteristics of good standard of care



promotes and protects residents' rights



knowledgeable and experienced person in charge



governance supports person in charge and assures provider of standard of service

Programme of registration

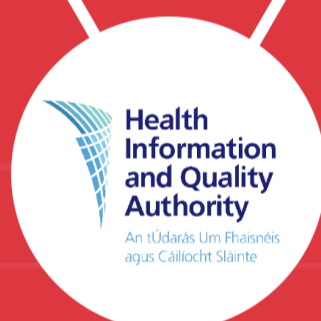
937 centres

10,422 notifications from



Persons in charge

Registered providers

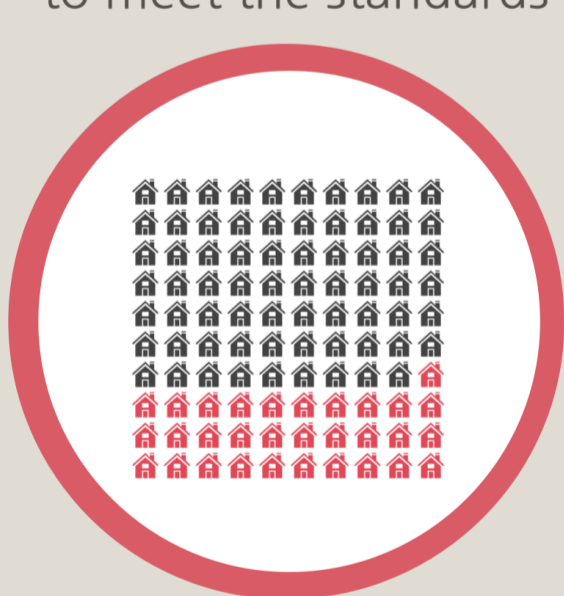


174 pieces of unsolicited information from the public

Published reports show

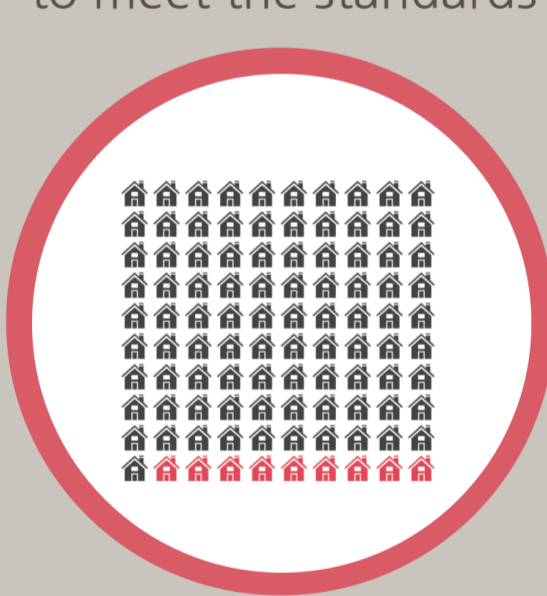
1

259 (or 45%) of centres required less than 10 actions to meet the standards



2

63 (or 10%) of centres required 30 or more actions to meet the standards



Inspections

93%

of centres received one or two inspections

141

more inspections in 2015 than in 2014

74 notifications of voluntary closure from providers